



POSTAL FACTS

About Postal Facts

We deliver for America. You know that. And you know we've been doing it for a long time. But do you know exactly how much we deliver? Every day? Each year? Did you know we don't use your tax dollars for our operations? Did you know we have programs designed to help the communities we serve? And what does the "ZIP" in ZIP Code mean anyway? You can find these answers and more at *facts.usps.com*.

When you explore Postal Facts, you'll find information about postal operations and revenue as well as some things on the lighter side of our business. Our history goes all the way back to the founding of the nation. Postal Facts is a great place to learn about where we've been and where we're going.

We're proud to provide secure, reliable and affordable service to every address in the United States, plus its territories and its military and diplomatic installations worldwide. And consider this very important fact: Everyone in the United States and its territories has access to postal products and services and pays the same for a First-Class Mail postage stamp regardless of location.

Want even more information about the United States Postal Service? We'll keep you posted. You can connect with us in many ways, including:

Facebook (<http://facebook.com/usps>) | Twitter (<http://twitter.com/usps>) | Instagram (<http://instagram.com/uspostalservice>) | LinkedIn (<http://linkedin.com/company/usps>) | YouTube (<http://youtube.com/usps>)

#POSTALPROUD

Unless otherwise noted, all figures are based on the Postal Service's fiscal year.

Social good

Focusing on what's good for the communities we serve.

The Postal Service is part of the fabric of the nation, with employees making a difference in every community across the country. We're committed to protecting our customers, collecting food, helping children have a happier holiday and to being an environmental steward.

101,000
pounds of batteries

Fact #719 | Updated: March 9, 2021

The Postal Service recycled 101,000 pounds of small lead-acid and dry cell batteries, including lithium-ion batteries which are found in cell phones, laptops, scanners and other small electronics.

359,000
gallons recycled

Fact #718 | Updated: March 9, 2021

In 2020, the Postal Service recycled 359,000 gallons of used oil — equivalent to saving more than 15 million gallons of crude oil.

49
bicycle delivery
routes

Fact #717 | Updated: March 9, 2021

The Postal Service delivers mail by bicycle on 49 routes in Arizona and Florida -- reducing emissions, saving fuel and the carriers can ride a bike all day!

1.7 BILLION
pounds of food

Fact #683 | Updated: March 9, 2021

Every year, the Postal Service and the National Association of Letter Carriers hold the largest one-day food drive in the nation. In 2020, the food drive was cancelled due to the pandemic. The program has collected more than 1.7 billion pounds of food since the campaign began in 1993.

5,800
employee attacks

Fact #681 | Updated: March 9, 2021

National Dog Bite Prevention Week. Thousands of carriers deliver to homes with dogs every day. The Postal Service promotes safety initiatives and shares prevention tips to protect employees and customers from dog bites. In 2020, more than 5,800 postal employees were attacked by dogs in 2,270 cities.

CARRIER
alert program

Fact #680 | Updated: March 9, 2021

If mail carriers notice something unusual, such as uncollected mail, at an at-risk customer's home, the employee will alert emergency personnel.

**POSTAL
BLUE**
is going green

Fact #655 | Updated: March 8, 2021

The Postal Service is working hard to put its stamp on a greener tomorrow for the many communities we serve. Postal carriers deliver mail using alternative fuel vehicles, on foot and even on bicycles. The 2020 energy reduction in postal buildings equated to powering more than 36,000 U.S. homes and the Postal Service is expanding solar powered facilities in 2021.

182,000
tons of paper

Fact #534 | Updated: March 4, 2021

In 2020, the Postal Service recycled 182,000 tons of paper, 63,000 tons of cardboard and 6,000 tons of plastic.

The Postal Service is an environmental leader. We believe it's our responsibility to be good stewards of the environment.

**POSTAL
BLUE**
goes green

Fact #399 | Updated: March 4, 2021

The Postal Service helps customers reduce waste, increase recycling and improve their carbon footprint through its BlueEarth programs.

Postal blue goes green

- The Postal Service collaborates with large mailers to securely process and destroy undeliverable-as-addressed or return-to-sender First-Class mail with its *USPS BlueEarth Secure Destruction* mail service. This is a win-win. The program helps reduce mailing industry carbon impact and reduces costs. In 2020, the Postal Service securely processed and recycled 151.45 million pieces of mail.
- The *USPS BlueEarth Federal Recycling Program* transports and recycles used electronics for federal agencies with no shipping or item disposition costs. This free program is available to all federal agencies and federal employees.
- The *USPS BlueEarth Product Carbon Accounting* service continued to grow in 2020. The service provides large commercial customers a customized statement of carbon emissions associated with the customer's mailings.

29,000
solar panels

Fact #376 | Updated: March 4, 2021

25% LESS
by 2025

Fact #372 | Updated: March 4, 2021

USPS
Operation Santa

Fact #284 | Updated: March 8, 2021

The Postal Service implemented a solar power generation system at the Los Angeles mail processing facility consisting of nearly 29,000 solar panels. This expands the Postal Service's use of alternative energy and makes the processing facility one of the largest buildings generating electricity through solar energy in the city.

The Postal Service has a goal to reduce energy used per square foot of building space by 25 percent by 2025.

For 108 years, postal employees and the American public have helped bring more magic to the holiday season, one letter to Santa at a time.

In 1912, Postmaster General Frank Hitchcock authorized local postmasters to allow postal employees and citizens to respond to letters addressed to Santa Claus and the program came to be known as *Operation Santa*.

In the 1940s, mail volume increased to the point where the Post Office Department invited charitable organizations and corporations to participate for philanthropic purposes —providing written responses and small gifts.

Through the years, the program has taken on a life of its own and today cities around the country have established successful programs with recognized charitable organizations, major corporations, local businesses and postal employees making a major difference in the lives of the children from coast to coast.

In 2017, the Postal Service launched a pilot test of a digital Operation Santa option for residents of New York City. People living in New York City, within proximity of the James A. Farley building could adopt letters online and ship gifts from JAF. Puerto Rico was also added after the hurricanes that year.

In 2018, the Postal Service expanded the 2017 pilot test to include 6 additional cities (Austin, Indianapolis, Philadelphia, Phoenix, San Diego, Washington DC – and Puerto Rico and Chico, CA (site of wildfires). Letters from those locations

populated the website and people in those locations only could adopt them and ship from one dedicated post office per city.

In 2019, the digital program continued to expand. Letters were accepted letters from 17 locations, and the letters could be adopted by anyone in the country. Gifts could be shipped from more than 19,000 post offices.

In 2020, the program expanded nationwide for the first time. More than 1 million people visited USPSOperationSanta.com. Generous customers shipped more than 21,000 packages to the families and children who wrote to Santa to help them have a happier holiday.

SUSTAINABLE Forestry Initiative

Fact #599 | Updated: March 4, 2021

7,000
letter carriers

Fact #72 | Updated: March 4, 2021

37,391
alternative fuel
vehicles

Fact #40 | Updated: March 4, 2021

Greener than you think. Free Priority Mail boxes meet Sustainable Forestry initiative and Forest Stewardship Council certification standards. This means the paper for those boxes comes from well-managed forests. In addition, the boxes include at least 30-percent recycled content.

Nearly 74,000 letter carriers drive to neighborhoods and then deliver the mail on foot. Nearly 7,000 carriers deliver mail entirely on foot -- the USPS Fleet of Feet. Mail is delivered by bicycle on select routes in Arizona and Florida, reducing emissions and saving fuel.

The Postal Service operates a fleet of 37,391 alternative fuel-capable vehicles, most of which are equipped to use ethanol. There are electric, hybrid, compressed natural gas and liquid propane gas vehicles in the fleet as well. The Postal Service has 100 hybrid 2-ton vehicles. Fifty are electric hybrid and fifty are hydraulic hybrid.

Fun facts

The lighter side of the business

Really? You didn't know this? Impress people with your knowledge of some fun, interesting facts.

DAILY NEWS LINK

Fact #803 | Updated: April 21, 2021

Link, a daily news site for Postal Service employees, is available on any computer with internet access. The content is produced by a team of writers and editors based at USPS headquarters in Washington, DC. Additional contributions come from postal employees across the nation. The site is updated with new articles, photos, graphics and videos each weekday.

Regular features include “Heroes’ Corner,” a column about employees who perform heroic deeds, and “The List,” a weekly roundup of interesting facts about USPS.

Employees with postal email addresses receive a Link email each weekday with links to the most recent stories. The team also produces an end-of-week Link Recap email with stories readers might have missed, along with Link Extra emails for breaking news.

Link mobile is a mobile-friendly version of the Link site. Link mobile has all the news you'll find on the desktop version of Link, except it's formatted for easy reading on handheld smart devices. Employees and others can receive a weekly Link mobile email by subscribing at www.usps.link (<http://www.usps.link>).

USPS Headquarters

Fact #800 | Updated: April 16, 2021

The present Postal Service Headquarters building is located in Southwest Washington, D.C., just a few blocks south of the National Mall.

Postal Service Headquarters, 1973–Present

Vlastimil Koubek designed the present Postal Service Headquarters building, which is located in Southwest Washington, D.C., just a few blocks south of the National Mall.

Post Office Department Headquarters, 1899–1934

This granite building on Pennsylvania Avenue, not far from the White House, was the last to simultaneously house both postal headquarters and the Washington, D.C., Post Office. Horse-drawn wagons brought mail to the building in its early years. By the time postal Headquarters moved to a larger building, almost all mail was carried by motor vehicles.

OWNEY the postal dog

Fact #776 | Updated: April 15, 2021

On an autumn day in 1888, a shaggy pup took his first steps toward becoming a postal legend when he crept into the Albany, New York, Post Office. Postal employees allowed him to stay and named him Owney.

At first, Owney stayed close to the Post Office, but he soon began riding mail wagons to the train depot and then rode the railway mail car down to New York City and back to Albany. As Owney traveled farther, his friends at the Albany Post Office feared he might wander too far away to find his way home again, so they purchased a leather collar with a tag reading “Owney, Post Office, Albany, N.Y.” Railway mail clerks recorded Owney’s travels by attaching metal baggage tags to his collar to identify the rail lines he traveled on. He was soon weighed down by his collection of tags. Postmaster General John Wanamaker presented Owney with a little jacket to distribute their weight more evenly.

Owney took to traveling farther and staying away longer, eventually visiting Mexico, Canada, Japan, China, Singapore, Suez, Algiers, and the Azores. While being shown off to an Ohio newspaper reporter, Owney bit the clerk who was handling him. The Postmaster had Owney put down on June 11, 1897. Railway mail clerks chipped in money to have a taxidermist preserve Owney's body, which then was sent to postal headquarters in Washington, D.C., for exhibit. In 1911, the Post Office Department entrusted Owney to the Smithsonian Institution. Since 1993, Owney has been part of the National Postal Museum in Washington, D.C. In 2011, Owney was honored on a commemorative U.S. postage stamp.

POSTMASTER LINCOLN

Fact #774 | Updated: April 15, 2021

On May 7, 1833, 24-year-old Lincoln was appointed Postmaster of New Salem, Illinois. Lincoln served until the office was closed May 30, 1836.

Two Postmasters became U.S. Presidents later in their careers — Abraham Lincoln and Harry Truman. Truman held the title and signed papers but immediately turned the position and its pay over to an assistant. Lincoln was the only President who had served as a Postmaster.

On May 7, 1833, 24-year-old Lincoln was appointed Postmaster of New Salem, Illinois. Lincoln served until the office was closed May 30, 1836. Postal records show that Lincoln earned \$55.70 as Postmaster in fiscal year 1835 and \$19.48 for

one quarter's work in fiscal year 1837. Besides his pay, Lincoln, as Postmaster, could send and receive personal letters free and get one daily newspaper delivered free. Mail arrived once a week. If an addressee did not collect the mail, as was the custom, Lincoln delivered it personally — usually carrying the mail in his hat. Even then, Lincoln was “Honest Abe.”

Reportedly, when the New Salem Post Office was discontinued, Lincoln had a balance of \$16 or \$18, which he took with him to Springfield, Illinois. Months later, while his close friend Dr. A. G. Henry was visiting, a Post Office agent called on Lincoln to collect the funds. Henry knew that Lincoln had been in financial straits and feared that he might not have the money. Henry recalled that just as he was about to offer Lincoln a loan, the future President:

“ . . . went over to his trunk at his boarding house, and returned with an old blue sock with a quantity of silver and copper coin tied up in it. Untying the sock, he poured the contents on the table and proceeded to count the coin, which consisted of such silver and copper pieces as the country-people were then in the habit of using in paying postage. On counting it up there was found the exact amount, to a cent, of the draft, and in the identical coin which had been received. He never used, under any circumstances, trust funds.”

DELIVERING TO SHIPS

Fact #772 | Updated: April 15, 2021

Ship Ahoy! The JW Westcott is a 45-foot contract mail boat out of Detroit that delivers mail to passing ships on the Detroit River. The JW Westcott has its own ZIP Code — 48222.

This is the J.W. *Westcott II* approaching a Canadian freighter on the Detroit River

UNUSUAL POST OFFICE

Fact #770 | Updated: April 15, 2021

The Peach Springs, AZ, Post Office has walk-in freezers for food destined for delivery to the bottom of the Grand Canyon by mule train.

STAMPS in caves

Fact #768 | Updated: April 15, 2021

No troglodytes here! The Stamp Fulfillment Service facility, located in Kansas City, MO, is located in a limestone cave 150 feet beneath the ground. It is the Postal Service's only facility located underground.

The consistent, year-round temperatures and humidity levels in the caves allow the stamps to be maintained in mint-quality condition. The underground facility also keeps the inventory and employees safe from snow, flooding, winds and tornadic activity common in the Midwest.

MR. ZIP

Fact #754 | Updated: April 8, 2021

Mr. ZIP, who has no first name, appeared in many public service announcements and advertisements urging postal customers to use the five-digit ZIP Code that was initiated on July 1, 1963. Within four years of his appearance, eight out of ten Americans knew who Mr. ZIP was and what he stood for.

With the introduction of the nine-digit ZIP Code, or ZIP+4, in 1983, Mr. ZIP went into partial retirement. His image still was printed on the selvage of some sheets of stamps, but that practice ended in January 1986. Mr. ZIP still is used occasionally by the Postal Service.

#POSTAL PROUD

Fact #729 | Updated: March 10, 2021

#Postal Proud. The #PostalProud program recognizes employees for the work they do every day. It provides employees at every level of the organization with an opportunity to share why they are proud to be a postal employee.

More than 1,500 employees in 349 unique jobs have been recognized since its inception in 2018.

101,000 pounds of batteries

Fact #719 | Updated: March 9, 2021

The Postal Service recycled 101,000 pounds of small lead-acid and dry cell batteries, including lithium-ion batteries which are found in cell phones, laptops, scanners and other small electronics.

359,000 gallons recycled

Fact #718 | Updated: March 9, 2021

In 2020, the Postal Service recycled 359,000 gallons of used oil — equivalent to saving more than 15 million gallons of crude oil.

49 bicycle delivery routes

Fact #717 | Updated: March 9, 2021

The Postal Service delivers mail by bicycle on 49 routes in Arizona and Florida -- reducing emissions, saving fuel and the carriers can ride a bike all day!

GLOBAL bargain

Fact #714 | Updated: March 9, 2021

The price of a First-Class postage stamp is a global bargain.

FIRST female PMG

Fact #704 | Updated: March 9, 2021

The first female Postmaster General was Megan J. Brennan, Washington, DC, 2015.

FIRST

African American
on stamp

Fact #702 | Updated: March 9, 2021

The first African American on a stamp was Booker T. Washington, 1940.

FIRST

Native American
on a stamp

Fact #700 | Updated: March 9, 2021

The first Native American on a stamp was Pocahontas, 1907.

FIRST

Hispanic American
on a stamp

Fact #699 | Updated: March 9, 2021

The first Hispanic American on a stamp was Adm. David Farragut, 1903.

FIRST

African American
Inspector

Fact #697 | Updated: March 9, 2021

The first known African American postal inspector was Isaac Myers, Baltimore, MD, 1870.

1ST

AMERICAN
woman on a stamp

Fact #696 | Updated: March 9, 2021

The first American woman on a U.S. postage stamp was Martha Washington, 1902.

FIRST

African American
Carrier

Fact #695 | Updated: March 9, 2021

The first known African American mail carrier was James B. Christian, Richmond, VA, 1869.

FIRST KNOWN

African American
Postmaster

Fact #692 | Updated: March 9, 2021

The first known African American Postmaster was James W. Mason, Sunny Side, AR, 1867.

FIRST KNOWN

female mail carrier

Fact #689 | Updated: March 9, 2021

The first known female mail carrier was Sarah Black, mail messenger, Charlestown, MD, 1845.

FIRST FEMALE postmaster

Fact #688 | Updated: March 9, 2021

The first known female Postmaster in the United Colonies was Mary Katherine Goddard, Baltimore, MD, 1775.

USPS An American History

Fact #687 | Updated: March 9, 2021

More information about the Postal Service can be found in The United States Postal Service: An American History at about.usps.com/who-we-are/postal-history/welcome.htm

NEWEST post office

Fact #666 | Updated: March 9, 2021

Power, MT (59468), built in 2019. This is the first Post Office built using shipping containers.

ORIGINAL social network

Fact #661 | Updated: March 8, 2021

The Postal Service is the original social network, but that doesn't mean we aren't represented on the others. You can find the Postal Service on these sites: [Facebook facebook.com/usps](https://facebook.com/usps) [Twitter twitter.com/usps](https://twitter.com/usps) [Instagram instagram.com/uspostalservice](https://instagram.com/uspostalservice) [LinkedIn linkedin.com/company/usps](https://linkedin.com/company/usps) [YouTube youtube.com/usps](https://youtube.com/usps)

PATENTLY the best

Fact #647 | Updated: March 8, 2021

Patently the best. The United States Patent and Trademark Office has issued more than 400 patents to the Postal Service

475 domestic trademarks

Fact #646 | Updated: March 8, 2021

Leaving a mark! The Postal Service has 475 domestic and 966 foreign trademark registrations.

MASTER of our domains

Fact #645 | Updated: March 8, 2021

The Postal Service owns 1,884 internet domains

84,000 vehicle batteries

Fact #644 | Updated: March 8, 2021

We keep running and running! The Postal Service purchased 84,000 vehicle batteries in 2020.

BETTER to see you with

Fact #642 | Updated: March 8, 2021

The Postal Service ordered 550,000 wiper blades in 2020.

WE deliver!

Fact #641 | Updated: March 8, 2021

The Postal Service moves mail by planes, hovercraft, trains, trucks, cars, boats, ferries, helicopters, subways, bicycles, mules and feet. #WeDeliverForYou

UNSTAFFED Post Office

Fact #640 | Updated: March 8, 2021

There is a 24-hour, unstaffed, self-service Post Office in Northern Virginia that allows customers to conduct most shipping and mailing transactions quickly and easily themselves. The Self-Service Post Office provides round-the-clock accessibility to PO Boxes, as well as self-service kiosks and an automated package drop.

In 2020, more than 8,000 customers took advantage of this convenient office.

FLAGS at Post Offices since 1885

Fact #639 | Updated: March 8, 2021

Post Offices were first required to display the American flag in 1885 to comply with Treasury Department instructions. On Nov. 7, 2019, Post Offices were required to fly the Prisoner of War (POW)-Missing In Action (MIA) flag on the same days that the American flag is flown.

In 2020, the Postal Service replaced 24,681 American flags and 18,217 POW/MIA flags at Post Offices across the nation

HISTORY of the USPS

Fact #638 | Updated: March 8, 2021

ON TIME every time

Fact #637 | Updated: March 8, 2021

140,875 collection boxes

Fact #536 | Updated: March 4, 2021

The history of the Postal Service is a large story set on a broad canvas. It is intertwined with the history of America, and it provides a lens from which to observe the evolution of the United States. This story is told beautifully in *The United States Postal Service: An American History* (also known as Pub. 100). You can find the publication at about.usps.com/who-we-are/postal-history/welcome.htm.

The Postal Bulletin, a nationally distributed biweekly publication, serves as a source for official policy, procedure updates and departmental news for all USPS functions. It has never missed a deadline since its inception in 1880.

Today there are 140,875 blue boxes in use across the nation.

About those iconic blue boxes...

They weren't always blue. Before 1970, they were green, then red, then white, then green again, and finally — beginning in 1955 — red, white and blue.

703,000
tires

Fact #535 | Updated: March 4, 2021

The Postal Service purchased 703,000 tires in 2020. If they were placed side-by-side, this tire line would measure 360 miles - the distance between New York City and the Cape Hatteras National Seashore.

4,800
addresses

Fact #524 | Updated: March 4, 2021

The Postal Service added an average of 4,800 addresses to its delivery network every day in 2020.

173.1
million pieces

Fact #523 | Updated: March 4, 2021

On average, the Postal Service processes and delivers 173.1 million pieces of First-Class Mail each day.

17.7
MILLION
mailpieces each
hour

Fact #522 | Updated: March 4, 2021

On average, the Postal Service processes 17.7 million mail pieces each hour, 295,000 each minute and 5,000 each second.

717
MILLION
rubber bands

Fact #379 | Updated: March 4, 2021

The Postal Service ordered more than 717 million rubber bands in 2020, totaling about 39,304 miles of material that could wrap around Earth 1.6 times!

5.3 MILLION
corporate emails
daily

Fact #338 | Updated: March 5, 2021

With one of the largest corporate email systems, in 2020, the Postal Service handled more than 5.3 million legitimate emails a day delivered to more than 216,000 email accounts.

Staying connected

The Postal Service has one of the world's largest computer networks — linking more than 31,000 facilities and connecting hundreds of thousands of employees and hundreds of systems.

In 2020:

- **Spam:** More than **2** million email messages were blocked monthly due to spam.
- **Content:** More than **680,000** emails were blocked monthly due to inappropriate content.
- **Malware:** More than **14,000** email messages were blocked monthly containing malware.
- **Blocking bad actors:** More than **7 million** email messages were blocked monthly due to sender reputation

OUTER SPACE

postage stamp

Fact #332 | Updated: March 5, 2021

MULE TRAIN

delivery

Fact #310 | Updated: March 8, 2021

- On average, 50 percent of the **24 million** email messages received from external senders were blocked monthly, for the safety of the Postal Service network and email users.

Out of this world! A postage stamp was inside the New Horizons spacecraft that made a flyby of Pluto in July 2015. That's the farthest distance traveled by a postage stamp - more than 3 billion miles. So noted by the Guinness World Records.

The most unusual delivery method used by the Postal Service is a mule train in Arizona. The mules carry mail, food and supplies down an 9-mile trail to the Havasupai Indians at the bottom of the Grand Canyon.

Got mules? The most unusual mode of delivery used by the Postal Service is the mule train.

Since the 1930s, mules have been carrying mail and goods to the Havasupai people located inside the Grand Canyon.

- 10-22 mules are used daily, along with one wrangler on horseback, 6 days a week, traveling 9 miles down into the canyon to the Supai Post Office.
- It takes **3 hours** to get down and **5 hours** to get back up
- On the way back up, the wrangler untethers the mules and sends them back up on their own
- Each mule can carry up to **200 pounds** and the weight is loaded equally on each side for balance
- The Supai Post Office has a special Mule Train postmark

31

cities

Fact #309 | Updated: March 8, 2021

13,425

Main streets

Fact #307 | Updated: March 8, 2021

41,692

ZIP Codes

Fact #306 | Updated: March 8, 2021

Ben, this one's for you! Franklin is the most common city name — 31 so named — with Clinton and Washington tied for second (29 each) and Arlington at third (28). The most common post office name is Clinton, with 26 locations, followed by Madison at second (25) and Franklin and Washington tied for third (24).

Main Street America is here and here and... The most common street name in the country is Main —13,425 of them — followed by Second with 9,600, Third with 9,077 and Maple with 8,880.

There are 41,692 ZIP Codes in the country.

ZIP Codes range from 00501, belonging to the Internal Revenue Service in Holtsville, NY, to 99950 in Ketchikan, AK. Easiest to remember? How about 12345, a unique ZIP Code for General Electric in Schenectady, NY.

Quick! What's that ZIP Code?

The ZIP Code was introduced in 1963. The first number represents a general geographic area of the nation, "0" in the East moving to "9" in the West. The next two numbers indicate regional areas and the final two, specific Post Offices or postal zones in larger cities. Make it a ZIP+4 Code, introduced in 1983, and mail

12
billion miles

Fact #305 | Updated: March 8, 2021

USPS
Operation Santa
Fact #284 | Updated: March 8, 2021

can be sorted to specific streets, buildings, houses and businesses. Today, ZIP Codes are important parts of the nation's 911 emergency system. ZIP = Zone or Zoning Improvement Plan.

Stellar performance! During 2020, Postal Service employees traveled 1.2 billion miles to deliver your mail, equivalent to 48,191 laps around Earth, 5,023 trips to the moon or 13 trips to the sun. *Based on the average moon and sun distance.

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46,167
street deliveries

Fact #279 | Updated: March 8, 2021

COLDEST
Post Office

Fact #276 | Updated: March 8, 2021

98,356
address changes
processed

Fact #75 | Updated: March 4, 2021

2.3
miles

Fact #151 | Updated: March 4, 2021

185.5
miles

Fact #150 | Updated: March 4, 2021

12345
easiest to
remember

Fact #149 | Updated: March 4, 2021

HIGHEST
ZIP Code number

Fact #148 | Updated: March 4, 2021

LOWEST
ZIP Code number

Fact #147 | Updated: March 4, 2021

DELIVERY
dock-to-dock

Fact #146 | Updated: March 4, 2021

BOAT
delivery with ZIP

Fact #145 | Updated: March 4, 2021

The ZIP Code with the most possible street deliveries is Cathedral Station, NY, 10025 - with 46,167!

Our Post Office in Utqiagvik, North Slope of Alaska -- formerly Barrow (99723) and Wainwright (99782) -- experiences the coldest temperatures.

The Postal Service processes 98,356 address changes daily.

The shortest rural delivery route is in Parker, CO. The carrier travels 2.3 miles and delivers to 869 boxes.

The longest rural delivery route is in Phillipsburg, KS. The carrier travels 185.5 miles daily and delivers to 228 boxes.

The easiest to remember ZIP Code is 12345, a unique ZIP Code for General Electric in Schenectady, NY.

The highest ZIP Code number is 99950 in Ketchikan, AK.

The lowest ZIP Code number is 00501, unique for the Internal Revenue Service in Holtsville, NY.

Dock-to-dock delivery on the Magnolia River in Alabama. A 15-foot contract mail boat delivers to 176 dock-side mailboxes on a 31-mile stretch of the river.

Boat delivery is available on the Detroit River in Michigan. The JW Westcott is a 45-foot contract mail boat that delivers mail to passing ships and has its own ZIP Code: 48222.

150
feet underground

Fact #144 | Updated: March 4, 2021

**MOST
NEEDING
A BRIDGE**

Fact #143 | Updated: March 4, 2021

Stamp Fulfillment Services in Kansas City, MO, is located in a limestone cave 150 feet underground. It keeps inventory and employees safe from snow, flooding, winds and tornadoes common in the Midwest.

The Post Office in most need of a bridge is in Point Roberts, WA. It can be reached by car only by driving through British Columbia, Canada. Only a boat or float plane can travel directly there.

FREEZERS
for food delivery

Fact #142 | Updated: March 4, 2021

**2ND
OLDEST
Post Office**

Fact #141 | Updated: March 4, 2021

**OLDEST
Post Office**

Fact #140 | Updated: March 4, 2021

**LARGEST
retail space**

Fact #139 | Updated: March 4, 2021

**TINY
post office**

Fact #138 | Updated: March 4, 2021

**STUCK
in the middle**

Fact #137 | Updated: March 4, 2021

**MOST
CENTRAL
Post Office of them
all**

Fact #136 | Updated: March 4, 2021

The most extraordinary Post Office is in Peach Springs, AZ. The building includes walk-in freezers for food destined for delivery to the bottom of the Grand Canyon by mule train.

The second oldest Post Office location is in Castine, ME, from 1833.

The Hinsdale, NH, Post Office (03451) has been located in the same building since 1816.

The largest U.S. Postal Service retail space is the James A. Farley Post Office in New York, NY (10001), at 33,100 square feet.

The smallest Post Office is located in Ochopee, FL (34141), at 61.3 square feet. The building used to be a storage facility for irrigation pipes of an adjacent tomato farm. It was converted into a Post Office in 1953, after a fire that destroyed a previous Post Office and general store.

The most centered Post Office within the 48 contiguous states is located in Lebanon, KS.

The most centered Post Office within all 50 states is located in Belle Fourche, SD.

**NORTHERNMOST
Utqiagvik, AK**

Fact #134 | Updated: March 4, 2021

The northernmost post office location within the 50 states is in Utqiagvik, AK (formerly Barrow).

FARTHEST NORTH

within 48 states

Fact #133 | Updated: March 4, 2021

The northernmost Post Office location within the 48 contiguous states is in Angle Inlet, MN.

FARTHEST SOUTH

within the 50 states

Fact #132 | Updated: March 4, 2021

The southernmost Post Office location within the 50 states is located in Naalehu, HI.

SOUTHERNMOST

within 48 states

Fact #131 | Updated: March 4, 2021

The southernmost Post Office location within the 48 contiguous states is located in Key West, FL.

FARTHEST EAST

within the 50 states

Fact #130 | Updated: March 4, 2021

The easternmost Post Office location in the 50 states is in Lubec, ME.

FARTHEST WEST

within the 50 states

Fact #129 | Updated: March 4, 2021

The westernmost Post Office location in the 50 states is in Adak, AK.

FARTHEST WEST

in the 48
contiguous states

Fact #128 | Updated: March 4, 2021

The westernmost Post Office location in the 48 contiguous states is in La Push, WA.

WETTEST

U.S. Post Office

Fact #127 | Updated: March 4, 2021

The wettest Post Office is at Mt. Waialeale, near the Kapaa Post Office in Hawaii.

LOWEST

U.S. Post Office

Fact #126 | Updated: March 4, 2021

The lowest U.S. Post Office is located in Death Valley, CA (92328), at 282 feet below sea level. This is also the driest and hottest Post Office location.

HIGHEST

U.S. Post Office

Fact #125 | Updated: March 4, 2021

The highest Post Office in the United States is located in Alma, CO (80420), at 10,578 feet above sea level.

254,000

money orders

Fact #81 | Updated: March 4, 2021

The Postal Service issues 254,000 money orders daily.

During 2020, the Postal Service issued 77.1 million money orders.

\$12 MILLION

online sales

Fact #78 | Updated: March 4, 2021

The Postal Service brings in \$1.2 million from online stamp and retail sales at The Postal Store at usps.com.

10.1

million visits

Fact #73 | Updated: March 4, 2021

There are 10.1 million daily visits to usps.com.

7,000
letter carriers

Fact #72 | Updated: March 4, 2021

Nearly 74,000 letter carriers drive to neighborhoods and then deliver the mail on foot. Nearly 7,000 carriers deliver mail entirely on foot -- the USPS Fleet of Feet. Mail is delivered by bicycle on select routes in Arizona and Florida, reducing emissions and saving fuel.

\$5.8
million

Fact #69 | Updated: March 4, 2021

Each day, \$5.8 million is paid to USPS employees in salaries and benefits.

429.9
million mailpieces

Fact #49 | Updated: March 4, 2021

The Postal Service processes and delivers 429.9 million mail pieces each day.

ZERO
tax dollars

Fact #59 | Updated: March 4, 2021

Zero tax dollars used. The Postal Service receives no tax dollars for operating expenses and relies on the sale of postage, products and services to fund its operations.

\$200.3
million

Fact #47 | Updated: March 4, 2021

The Postal Service generates, on average, \$200.3 million in revenue per day

Fun facts

The lighter side of the business

Really? You didn't know this? Impress people with your knowledge of some fun, interesting facts.

1863

free city delivery

Fact #779 | Updated: April 15, 2021

An Act of Congress of March 3, 1863, effective July 1, 1863, provided that free city delivery be established at Post Offices where income from local postage was more than sufficient to pay all expenses of the service. For the first time, Americans had to put street addresses on their letters.

In the late 19th century, free home delivery of mail was introduced — first in cities, then in rural areas — and letter carriers became familiar, trusted visitors to homes and businesses across the country.

Before 1863, postage paid only for the delivery of mail from Post Office to Post Office. Citizens picked up their mail, although in some cities they could pay an extra one- or two-cent fee for letter delivery or use private delivery firms. Among the postal reforms suggested by Postmaster General Montgomery Blair in his 1862 report to the President was free delivery of mail by salaried letter carriers, which he felt would “greatly accelerate deliveries, and promote the public convenience.” He reasoned that if the system of mailing and receiving letters was more convenient, people would use it more often, and pointed to increasing postal revenues in England, which already had adopted free city delivery.

Congress agreed. An Act of Congress of March 3, 1863, effective July 1, 1863, provided that free city delivery be established at Post Offices where income from local postage was more than sufficient to pay all expenses of the service. For the first time, Americans had to put street addresses on their letters.

**POSTMASTER
LINCOLN**

Fact #774 | Updated: April 15, 2021

On May 7, 1833, 24-year-old Lincoln was appointed Postmaster of New Salem, Illinois. Lincoln served until the office was closed May 30, 1836.

Two Postmasters became U.S. Presidents later in their careers — Abraham Lincoln and Harry Truman. Truman held the title and signed papers but immediately turned the position and its pay over to an assistant. Lincoln was the only President who had served as a Postmaster.

On May 7, 1833, 24-year-old Lincoln was appointed Postmaster of New Salem, Illinois. Lincoln served until the office was closed May 30, 1836. Postal records show that Lincoln earned \$55.70 as Postmaster in fiscal year 1835 and \$19.48 for one quarter's work in fiscal year 1837. Besides his pay, Lincoln, as Postmaster, could send and receive personal letters free and get one daily newspaper delivered free. Mail arrived once a week. If an addressee did not collect the mail, as was the custom, Lincoln delivered it personally — usually carrying the mail in his hat. Even then, Lincoln was “Honest Abe.”

Reportedly, when the New Salem Post Office was discontinued, Lincoln had a balance of \$16 or \$18, which he took with him to Springfield, Illinois. Months later, while his close friend Dr. A. G. Henry was visiting, a Post Office agent called on Lincoln to collect the funds. Henry knew that Lincoln had been in financial straits and feared that he might not have the money. Henry recalled that just as he was about to offer Lincoln a loan, the future President:

“ . . . went over to his trunk at his boarding house, and returned with an old blue sock with a quantity of silver and copper coin tied up in it. Untying the sock, he poured the contents on the table and proceeded to count the coin, which consisted of such silver and copper pieces as the country-people were then in the habit of using in paying postage. On counting it up there was found the exact amount, to a cent, of the draft, and in the identical coin which had been received. He never used, under any circumstances, trust funds.”

MR.
ZIP

Mr. ZIP, who has no first name, appeared in many public service announcements and advertisements urging postal customers to use the five-digit ZIP Code that was initiated on July 1, 1963. Within four years of his appearance, eight out of ten Americans knew who Mr. ZIP was and what he stood for.

With the introduction of the nine-digit ZIP Code, or ZIP+4, in 1983, Mr. ZIP went into partial retirement. His image still was printed on the selvage of some sheets of stamps, but that practice ended in January 1986. Mr. ZIP still is used occasionally by the Postal Service.

1994

public internet site

Fact #738 | Updated: April 1, 2021

| In 1994 the Postal Service launched its first public internet site.

1847

First Stamps

Fact #733 | Updated: April 1, 2021

| 1847 - U.S. postage stamps issued

The Post Office Department issued its first postage stamps on July 1, 1847. Previously, letters were taken to a Post Office, where the postmaster would note the postage in the upper right corner. The postage rate was based on the number of sheets in the letter and the distance it would travel. Postage could be paid in advance by the writer, collected from the addressee on delivery, or paid partially in advance and partially upon delivery.

On March 3, 1847, Congress authorized United States postage stamps. The first general issue postage stamps went on sale in New York City, July 1, 1847. One, priced at five cents, depicted Benjamin Franklin. The other, a ten-cent stamp, pictured George Washington. Clerks used scissors to cut the stamps from pregummed, nonperforated sheets. Only Franklin and Washington appeared on stamps until 1856, when a five-cent stamp honoring Thomas Jefferson was issued. A two-cent Andrew Jackson stamp was added in 1863. George Washington has appeared on more U.S. postage stamps than any other person.

1775

First PMG

Fact #732 | Updated: April 1, 2021

1775 - Benjamin Franklin appointed first Postmaster General by the Continental Congress

FIRST

female PMG

Fact #704 | Updated: March 9, 2021

The first female Postmaster General was Megan J. Brennan, Washington, DC, 2015.

FIRST

**African American
on stamp**

Fact #702 | Updated: March 9, 2021

The first African American on a stamp was Booker T. Washington, 1940.

FIRST

**Native American
on a stamp**

Fact #700 | Updated: March 9, 2021

The first Native American on a stamp was Pocahontas, 1907.

FIRST

**Hispanic American
on a stamp**

Fact #699 | Updated: March 9, 2021

The first Hispanic American on a stamp was Adm. David Farragut, 1903.

FIRST

**African American
Inspector**

Fact #697 | Updated: March 9, 2021

The first known African American postal inspector was Isaac Myers, Baltimore, MD, 1870.

**1ST
AMERICAN**
woman on a stamp
Fact #696 | Updated: March 9, 2021

The first American woman on a U.S. postage stamp was Martha Washington, 1902.

FIRST
African American
Carrier
Fact #695 | Updated: March 9, 2021

The first known African American mail carrier was James B. Christian, Richmond, VA, 1869.

**FIRST
KNOWN**
African American
Postmaster
Fact #692 | Updated: March 9, 2021

The first known African American Postmaster was James W. Mason, Sunny Side, AR, 1867.

**FIRST
KNOWN**
female mail carrier
Fact #689 | Updated: March 9, 2021

The first known female mail carrier was Sarah Black, mail messenger, Charlestown, MD, 1845.

**FIRST
FEMALE**
postmaster
Fact #688 | Updated: March 9, 2021

The first known female Postmaster in the United Colonies was Mary Katherine Goddard, Baltimore, MD, 1775.

USPS
An American
History
Fact #687 | Updated: March 9, 2021

More information about the Postal Service can be found in The United States Postal Service: An American History at about.usps.com/who-we-are/postal-history/welcome.htm

1860
African American
Postmasters
Fact #686 | Updated: March 9, 2021

African Americans worked as Postmasters, clerks and carriers beginning in the 1860s — 100 years before the Civil Rights era brought wider opportunity in the American workplace.

WOMEN
postmasters
Fact #685 | Updated: March 9, 2021

Women served as Postmasters in this country more than a century before they won the right to vote.

1,400
murals and
sculptures
Fact #678 | Updated: March 9, 2021

More than 1,400 murals and/or sculptures from President Roosevelt's New Deal Programs are in our Post Offices around the nation.

Five murals were featured on First-Class postage stamps in 2019

HISTORY
of the USPS
Fact #638 | Updated: March 8, 2021

The history of the Postal Service is a large story set on a broad canvas. It is intertwined with the history of America, and it provides a lens from which to observe the evolution of the United States. This story is told beautifully in The United States Postal Service: An American History (also known as Pub. 100). You can find the publication at about.usps.com/who-we-are/postal-history/welcome.htm.

ON TIME
every time
Fact #637 | Updated: March 8, 2021

The Postal Bulletin, a nationally distributed biweekly publication, serves as a source for official policy, procedure updates and departmental news for all USPS functions. It has never missed a deadline since its inception in 1880.

More than 1,400 postal-owned buildings are listed on the National Register of Historic Places.

Our History is the History of America

They are treasures. But they're not hidden. Many of our buildings are historical properties. Inside -and outside – many of our Post Offices, you'll find impressive works of art that reflect the stories of our people and our nation.

- More than 1,400 postal-owned buildings are listed on the National Register of Historic Places. More information can be found at [gov/nr/research/](http://www.nps.gov/nr/research/) (<http://www.nps.gov/nr/research/>)
- More than 1,400 murals and/or sculptures from President Roosevelt's New Deal Programs are in our Post Offices around the nation.
- Five murals were featured on First-Class postage stamps in 2019
- *The United States Postal Service: An American History* is an entire publication dedicated to our history and can be found at usps.com/who-we-are/postal-history/welcome.htm.

For 108 years, postal employees and the American public have helped bring more magic to the holiday season, one letter to Santa at a time.

In 1912, Postmaster General Frank Hitchcock authorized local postmasters to allow postal employees and citizens to respond to letters addressed to Santa Claus and the program came to be known as *Operation Santa*.

In the 1940s, mail volume increased to the point where the Post Office Department invited charitable organizations and corporations to participate for philanthropic purposes —providing written responses and small gifts.

Through the years, the program has taken on a life of its own and today cities around the country have established successful programs with recognized charitable organizations, major corporations, local businesses and postal employees making a major difference in the lives of the children from coast to coast.

In 2017, the Postal Service launched a pilot test of a digital Operation Santa option for residents of New York City. People living in New York City, within proximity of the James A. Farley building could adopt letters online and ship gifts from JAF. Puerto Rico was also added after the hurricanes that year.

In 2018, the Postal Service expanded the 2017 pilot test to include 6 additional cities (Austin, Indianapolis, Philadelphia, Phoenix, San Diego, Washington DC – and Puerto Rico and Chico, CA (site of wildfires). Letters from those locations

populated the website and people in those locations only could adopt them and ship from one dedicated post office per city.

In 2019, the digital program continued to expand. Letters were accepted letters from 17 locations, and the letters could be adopted by anyone in the country. Gifts could be shipped from more than 19,000 post offices.

In 2020, the program expanded nationwide for the first time. More than 1 million people visited [USPSOperationSanta.com](https://usps.operationSanta.com). Generous customers shipped more than 21,000 packages to the families and children who wrote to Santa to help them have a happier holiday.

Innovation in the mail

The Postal Service is always striving to increase the impact, excitement and value of mail. We've always embraced new technologies and innovation. We're firmly focused on improving the mailing experience.

People, machines, vehicles, technology — it's an impressive feat to get that card from grandma or that package from your favorite online store to your doorstep.

LABEL broker

Fact #725 | Updated: March 9, 2021

Label Broker. This service is easy! It solves the ever-increasing problem of customers conducting business online and not having access to print shipping labels.

With Label Broker, customers can get a shipping label on their mobile device, in the form of a QR Code, directly from the merchant. The customer uses the code to print a label at a Post Office or on a printer connected to *usps.com*. Label Broker is also the foundational technology that has enabled USPS Operation Santa to expand and evolve in a digital format.

For more information, go to www.usps.com/business/label-broker.htm
(<http://www.usps.com/business/label-broker.htm>)

1.6
billion miles

Fact #701 | Updated: March 9, 2021

The Postal Service operates hundreds of mail processing and distribution centers / plants across the country. The employees in these facilities accept, sort and dispatch the nation's mail. To move mail using surface transportation, the Postal Service drove more than 1.6 billion miles in 2020 — more than 60,000 trips in more than 25,000 box trucks and tractor-trailers daily.

5.5 BILLION
external email
messages

Fact #698 | Updated: March 9, 2021

The Postal Service email gateway system delivers more than 5.5 billion external email messages annually to postal customers and business partners. The majority of these are automated messages from Informed Delivery, Click-N-Ship and Package Tracking applications.

7 MILLION
email messages
blocked

Fact #694 | Updated: March 9, 2021

More than 7 million email messages are blocked monthly due to sender reputation. On average, 50 percent of the 24 million email messages received from external senders are blocked monthly, for the safety of our network and email users.

92.5
petabytes of
storage

Fact #690 | Updated: March 9, 2021

The Postal Service has 92.5 petabytes of storage capacity — equivalent to playing more than 234,177 years of songs on an MP3 player with no repeats.

DATA
driven

Fact #654 | Updated: March 8, 2021

The Postal Service uses data not only to ensure its operations run smoothly, but also to help businesses make better use of the mail. Its mission is to provide the right information to the right people in real time using advanced technology.

TECHNOLOGY
enabled

Fact #653 | Updated: March 8, 2021

The Postal Service uses a vast network of people and advanced technologies to collect, process, transport and accurately deliver the nation's mail in an increasingly digital world.

PATENTLY
the best

Fact #647 | Updated: March 8, 2021

Patently the best. The United States Patent and Trademark Office has issued more than 400 patents to the Postal Service

475
domestic
trademarks

Fact #646 | Updated: March 8, 2021

Leaving a mark! The Postal Service has 475 domestic and 966 foreign trademark registrations.

MASTER
of our domains

Fact #645 | Updated: March 8, 2021

The Postal Service owns 1,884 internet domains

49.7
BILLION
mail pieces

Fact #545 | Updated: March 3, 2021

The Seamless Acceptance program automates the payment verification of commercial mailings. In 2020, USPS handled 49.7 billion mail pieces from more than 817 mailers under this program and collected \$3.9 million in additional postage.

The **Seamless Acceptance** program automates the payment verification of commercial mailings by leveraging electronic documentation (eDoc), Intelligent Mail barcodes (IMb) and information collected from both handheld sampling devices and mail processing equipment scans.

925
eInduction mailers

Fact #544 | Updated: March 4, 2021

The eInduction process simplifies mail induction by leveraging eDoc, Intelligent Mail container barcodes and handheld scanner technologies to verify the payment and preparation of commercial mail containers. In 2020, 925 mailers took advantage of eInduction.

\$21
BILLION
collected

Fact #543 | Updated: March 4, 2021

The Enterprise Payment System (EPS) allows customers to pay for and manage their use of Postal Service products and services online, using an integrated single payment account. In 2020, EPS collected \$21.5 billion in revenue, which is a 35 percent increase over 2019.

**\$12
BILLION**
eVS revenue

Fact #541 | Updated: March 4, 2021

**\$91
MILLION**
in revenue

Fact #540 | Updated: March 4, 2021

\$59
billion dollars

Fact #539 | Updated: March 4, 2021

ADDRESS
deciphering

Fact #538 | Updated: March 4, 2021

HOLOGRAPHIC
foil

Fact #512 | Updated: March 4, 2021

The Electronic Verification System allows high-volume package mailers and package consolidators to document and pay for postage using electronic manifest files. In 2020, eVS processed 4.4 billion packages from 4,127 customers and collected \$12.6 billion in revenue, representing a 29 percent increase in revenue over 2019.

The Automated Package Verification (APV) program automates the detection and collection of postage due for mail pieces with insufficient postage using automated package processing equipment. The APV program collected \$91.6 million in short-paid revenue and saved more than \$239 million in short-paid postage in 2020.

Nearly \$59 billion in postage was collected from commercial mailers through permits, meters and PC Postage in 2020.

You call that scribble legible? Employees at the Remote Encoding Center in Salt Lake City, UT, are responsible for deciphering terribly handwritten or shoddily printed addresses.

In 2020, the Postal Service released several stamps that highlighted printing technologies that were new to the production of our stamps, including the Innovation stamps that used rainbow holographic foil.

What a great idea!

In 2020, the Postal Service released several stamps that highlighted stamp printing technologies.

- The “Lunar New Year: Year of the Rat” was the beginning of a new Celebrating Lunar New Year stamp series. The stamps had intricate gold foil on a crown, in the stamp artwork, as well as the stamp’s selvage.
- The “Let’s Celebrate!” stamp has three colors of foil throughout the circles giving a fun pop of shiny color like confetti.
- The “Mayflower in Plymouth Harbor” stamp used intricate intaglio printing for the flower on the ship’s hull. In intaglio printing, the design is engraved into the surface of a printing plate. Ink is forced into those depressions, and then paper is pressed into the depressions to receive the three-dimensional impression of the design.
- The “Innovation” stamps used rainbow holographic foil giving interest to the images.
- The “Thank You” stamps used gold foil in the words “Thank You” and in the accompanying floral design.

36,000
pieces per hour

Fact #396 | Updated: March 4, 2021

The Delivery Barcode Sorter (DBCS) reads the barcode on letters and sorts them at 36,000 pieces per hour.

Systems at work

The daily operations performed by the Postal Service depend on an astonishing network of people and technologies that collect, transport, process and deliver the nation’s mail. Here are some of the systems that help make it happen:

The Delivery Barcode Sorter reads the barcode on letters and sorts them at 36,000 pieces per hour.

The Enhanced Package Processing System sorts packages at 25,000 pieces per hour.

The Automated Delivery Unit Sorter sorts packages and bundles of mail at a rate of 4,000 pieces per hour with a sort accuracy of 99.95 percent.

The Robotic Containerization System sorts trays and automatically loads rolling containers or pallets.

The Automated Flat Sorting Machine sorts flat mail at 17,000 pieces per hour.

The Automated Package Processing System sorts packages and bundles of mail at 9,500 pieces per hour.

The High Throughput Parcel Sorter sorts packages and bundles at 15,000 pieces per hour.

18
million trays

Fact #394 | Updated: March 4, 2021

8,500
PIECES
of processing
equipment

Fact #384 | Updated: March 4, 2021

260,000
Mobile Delivery
Devices

Fact #374 | Updated: March 4, 2021

46,000
point-of-sale
terminals

Fact #365 | Updated: March 4, 2021

CONNECTING
USPS and mailers

Fact #324 | Updated: March 8, 2021

MAILERS
providing technical
advice

Fact #323 | Updated: March 8, 2021

Tray sorting machines sort more than 18 million trays per day through conveyor systems.

The Postal Service operates more than 8,500 pieces of automation equipment that processes and sorts the nation's mail.

Mobile Delivery Devices (MDDs) provide real-time scanning for daily delivery operations. There are more than 260,000 devices in use nationwide.

The Postal Service maintains 46,000 point-of-sale terminals, 2,733 self-service retail kiosks and 2,996 mobile point-of-sale handheld devices nationwide.

Postal Customer Councils (PCCs). These Postal Service-affiliated networks connect business mailers with local Post Office leadership to develop more effective and profitable mailings through training and information sharing. Since the 1960s, PCCs have been the go-to local resource for helping mailers learn, innovate and build their business. More information can be found at postalpro.usps.com/pcc.

Find more information at postalpro.usps.com/pcc (<http://postalpro.usps.com/pcc>).

Postmaster General's Mailers Technical Advisory Committee (MTAC). Representing select mailing associations, this group works to enhance the value of mail by providing technical advice and recommendations to the Postal Service. More information can be found at postalpro.usps.com/mtac.

NPF annual industry conference

Fact #322 | Updated: March 8, 2021

National Postal Forum (NPF). The annual mailing industry conference provides educational and networking opportunities for thousands of business customers. Attendees learn about the latest mail trends and innovations through more than 100 workshops and seminars. More information can be found at npf.org.

Find more information at npf.org (<http://npf.org>).

36,000 stamps postmarked per hour

Fact #314 | Updated: March 8, 2021

The Advanced Facer Cancellor System positions letter mail and postmarks stamps at 36,000 pieces per hour.

The daily operations performed by the Postal Service depend on an astonishing network of people and technologies that collect, transport, process and deliver the nation's mail.

200 miles of conveyors

Fact #313 | Updated: March 8, 2021

The Postal Service is one of the largest material-handling systems in the world for moving mail. There are more than 200 miles of conveyors within postal facilities.

OPTICAL character recognition

Fact #312 | Updated: March 8, 2021

The Postal Service is the world leader in optical character recognition technology, with machines reading nearly 98 percent of all hand-addressed letters and 99.5 percent of machine-printed mail.

TRACKING Intelligent Mail

Fact #292 | Updated: March 8, 2021

A unique Intelligent Mail barcode identifies individual pieces of mail, trays, sacks and containers to track them through the postal processing system from induction to delivery.

4 MILLION transactions

Fact #291 | Updated: March 8, 2021

Every Door Direct Mail is an online service that uses demographic data to help business mailers target their marketing mailpieces to customers in a select neighborhood, city or ZIP Code. Since 2011, EDDM has resulted in more than 20 billion pieces of mail and \$3.8 billion in revenue.

The USPS Printer Directory provides customers free access to local print, design and mail preparation services for Every Door Direct Mail and other direct mail products through a searchable database and mapping program. More than 700 listings populate the directory that serves small and medium-size businesses nationwide.

DIGITAL mail preview

Fact #203 | Updated: March 4, 2021

With Informed Delivery service, you can digitally preview your incoming mail and manage your packages from a computer, tablet or mobile device. More than 33 million customers have enrolled since it was launched in 2017.

Residential consumers and residential PO Box customers can sign up for the service at usps.com/informedelivery (<http://usps.com/informedelivery>).

310,000 handheld scanners

Fact #38 | Updated: March 4, 2021

Our communications network supports and maintains more than 119,000 desktop computers, 33,000 notebook computers, 72,260 printers, 26,436 smartphones, 163,000 phone lines and 310,000 handheld scanners.

The Postal Service has one of the world's largest computer networks — linking more than 31,000 facilities and connecting hundreds of thousands of employees and hundreds of systems.

There are 587 remote locations within the postal system that receive network connectivity via satellite.

USPS has 92.5 petabytes of storage capacity — equivalent to playing more than 234,177 years of songs with no repeats.

More than 192,000 meetings per month are hosted online, representing more than 63.5 million minutes of conference time.

174

robotics systems

Fact #36 | Updated: March 4, 2021

The Postal Service has the largest gantry robotic fleet in the world using 174 robotics systems to move 314,000 mail trays per day.

Security.

Law Enforcement. Preserving the Trust.

We protect you and your mail.

The U.S. Postal Inspection Service is the federal law enforcement, crime prevention, and security arm of the U.S. Postal Service. Founded by Benjamin Franklin and established on August 7, 1775, the Inspection Service is one of the nation's oldest federal law enforcement agencies.

85
dark web arrests

Fact #684 | Updated: March 9, 2021

In a massive global initiative aimed at dark web traffickers in 2020, Postal Inspectors worked with domestic and international partners on Operation DisrupTor. This incredible joint effort yielded the arrests of 85 dark web drug traffickers in the United States, the seizure of more than \$6.5 million in both cash and virtual currencies as well as 63 firearms and more than 270 kilograms of narcotics kept off the streets.

1,323
synthetic opioids
seized

Fact #682 | Updated: March 9, 2021

The Inspection Service is committed to using the most advanced technology to stop fentanyl traffickers. Postal Inspectors use data, forensics and citizens' tips to protect Americans and apprehend opioid dealers who send illegal drugs through the mail. In fiscal years 2017-2020, the USPIIS seized 1,323 synthetic opioids, totaling 1,054 pounds.

1,856
security sweeps

Fact #679 | Updated: March 9, 2021

From late October 2020 to mid-November, the Inspection Service conducted 1,856 security sweeps at facilities in all 50 states, including all 220 facilities that processed ballots, logging more than 11,567 hours dedicated to protecting the integrity of Election Mail.

50TH
arrest

Fact #676 | Updated: March 9, 2021

In September 2020, Postal Inspectors announced the 50th arrest in a series of joint investigations into fraud against the Paycheck Protection Program, a key element of the Coronavirus Aid, Relief, and Economic Security Act. The multi-agency effort uncovered more than \$70 million in financial loss to the U.S. Government and other victims, with more than \$175 million in attempted loss. Law enforcement seized more than \$30 million in fraudulent funds held by the defendants.

2,221
arrests

Fact #674 | Updated: March 9, 2021

In 2020, the Inspection Service reports 2,221 arrests for illegal narcotics-related cases.

OPERATION
Protect Veterans

Fact #330 | Updated: March 8, 2021

Postal Inspectors, in partnership with AARP, promoted Operation Protect Veterans to raise awareness of scams that target military veterans. In 2020, a Postal Inspector testified before the Senate Special Committee about Operation Protect Veterans. Also, the Inspection Service launched a special web page dedicated to Operation Protect Veterans at <https://www.uspis.gov/veterans>.

2,337
assets seized

Fact #329 | Updated: March 8, 2021

The Inspection Service seized 2,337 assets worth \$83 million. 89 percent of assets seized were from illegal narcotics and related proceeds.

1971 first female agents hired

Fact #327 | Updated: March 8, 2021

In 1971, the Postal Inspection Service became one of the first federal law enforcement organizations to hire female agents.

The U.S. Postal Inspection Service enforces federal laws, prevents crimes and keeps customers, employees and the mail safe. It's one of the oldest law enforcement agencies in the nation. These days our Inspectors remain on the heels of the criminals — targeting theft, disrupting drug traffickers, warning about fraud scams and more.

The Inspection Service does this with approximately 2,400 employees, including nearly 1,300 Postal Inspectors, roughly 500 uniformed Postal Police Officers and 600 professional, technical and administrative support personnel ensuring America's confidence in the U.S. Mail.

262,000 items examined

Fact #326 | Updated: March 8, 2021

In 2020, forensic scientists and specialists at the Postal Inspection Service's state-of-the-art National Forensic Laboratory examined more than 262,000 physical evidence items. 1,444 suspects were identified.

EMMY AWARD winning TV show

Fact #325 | Updated: March 8, 2021

The Inspection Service uses various media platforms to educate the American public about scams and how to avoid them. A weekly TV series, *The Inspectors*, was based on real-life Postal Inspection Service cases. 104 episodes of the Emmy Award-winning scripted drama ran for four seasons on network television, reaching more than 200 million viewers. Episodes are currently airing daily at 3:30 p.m. Eastern Time, in syndication on the BYU Network.

EDUCATION for consumers

Fact #317 | Updated: March 8, 2021

National Consumer Protection Week. During the Federal Trade Commission's annual awareness campaign, the Postal Service and U.S. Postal Inspection Service provide customers with education, tools and information to combat identity theft and mail fraud. More information can be found at consumer.ftc.gov/features/national-consumer-protection-week.

10 investigations

Fact #302 | Updated: March 8, 2021

In 2020, Postal Inspectors conducted 10 investigations in the use of mail to exploit children. They made 8 arrests and 11 convictions.

259 arrests

Fact #301 | Updated: March 8, 2021

Postal Inspectors investigated 631 reported threats and assaults against postal employees during 2020. They made 259 arrests that resulted in 144 convictions.

2,356 suspicious mail incidents

Fact #299 | Updated: March 8, 2021

Postal Inspectors responded to and investigated 2,356 suspicious mail incidents in 2020.

\$890,699
equipment
recovered

Fact #298 | Updated: March 8, 2021

200
federal laws
enforced

Fact #88 | Updated: March 4, 2021

4,804
arrests

Fact #41 | Updated: March 4, 2021

Postal Inspectors in 2020 recovered misappropriated or stolen mail transport equipment worth \$890,699.

Security. U.S. Mail is protected by more than 200 federal laws enforced by the Postal Inspection Service, one of the nation's oldest law enforcement agencies.

In 2020 Postal Inspectors reported 4,804 arrests and 3,643 convictions related to postal crimes, primarily those involving mail theft, mail fraud and prohibited mailings.

Map facts

Discover fun and interesting geographic facts about the U.S. Postal Service!

USPS

Headquarters

Fact #800 | Updated: April 16, 2021

The present Postal Service Headquarters building is located in Southwest Washington, D.C., just a few blocks south of the National Mall.

Postal Service Headquarters, 1973–Present

Vlastimil Koubek designed the present Postal Service Headquarters building, which is located in Southwest Washington, D.C., just a few blocks south of the National Mall.

Post Office Department Headquarters, 1899–1934

This granite building on Pennsylvania Avenue, not far from the White House, was the last to simultaneously house both postal headquarters and the Washington, D.C., Post Office. Horse-drawn wagons brought mail to the building in its early years. By the time postal Headquarters moved to a larger building, almost all mail was carried by motor vehicles.

POSTMASTER LINCOLN

Fact #774 | Updated: April 15, 2021

On May 7, 1833, 24-year-old Lincoln was appointed Postmaster of New Salem, Illinois. Lincoln served until the office was closed May 30, 1836.

Two Postmasters became U.S. Presidents later in their careers — Abraham Lincoln and Harry Truman. Truman held the title and signed papers but immediately turned the position and its pay over to an assistant. Lincoln was the only President who had served as a Postmaster.

On May 7, 1833, 24-year-old Lincoln was appointed Postmaster of New Salem, Illinois. Lincoln served until the office was closed May 30, 1836. Postal records show that Lincoln earned \$55.70 as Postmaster in fiscal year 1835 and \$19.48 for one quarter's work in fiscal year 1837. Besides his pay, Lincoln, as Postmaster, could send and receive personal letters free and get one daily newspaper delivered free. Mail arrived once a week. If an addressee did not collect the mail, as was the custom, Lincoln delivered it personally — usually carrying the mail in his hat. Even then, Lincoln was “Honest Abe.”

Reportedly, when the New Salem Post Office was discontinued, Lincoln had a balance of \$16 or \$18, which he took with him to Springfield, Illinois. Months later, while his close friend Dr. A. G. Henry was visiting, a Post Office agent called on Lincoln to collect the funds. Henry knew that Lincoln had been in financial straits and feared that he might not have the money. Henry recalled that just as he was about to offer Lincoln a loan, the future President:

“ . . . went over to his trunk at his boarding house, and returned with an old blue sock with a quantity of silver and copper coin tied up in it. Untying the sock, he poured the contents on the table and proceeded to count the coin, which consisted of such silver and copper pieces as the country-people were then in the habit of using in paying postage. On counting it up there was found the exact amount, to a cent, of the draft, and in the identical coin which had been received. He never used, under any circumstances, trust funds.”

DELIVERING TO SHIPS

Fact #772 | Updated: April 15, 2021

Ship Ahoy! The JW Westcott is a 45-foot contract mail boat out of Detroit that delivers mail to passing ships on the Detroit River. The JW Westcott has its own ZIP Code — 48222.

UNUSUAL POST OFFICE

Fact #770 | Updated: April 15, 2021

This is the J.W. *Westcott II* approaching a Canadian freighter on the Detroit River

The Peach Springs, AZ, Post Office has walk-in freezers for food destined for delivery to the bottom of the Grand Canyon by mule train.

STAMPS in caves

Fact #768 | Updated: April 15, 2021

No troglodytes here! The Stamp Fulfillment Service facility, located in Kansas City, MO, is located in a limestone cave 150 feet beneath the ground. It is the Postal Service's only facility located underground.

The consistent, year-round temperatures and humidity levels in the caves allow the stamps to be maintained in mint-quality condition. The underground facility also keeps the inventory and employees safe from snow, flooding, winds and tornadic activity common in the Midwest.

MULE TRAIN delivery

Fact #310 | Updated: March 8, 2021

The most unusual delivery method used by the Postal Service is a mule train in Arizona. The mules carry mail, food and supplies down an 9-mile trail to the Havasupai Indians at the bottom of the Grand Canyon.

Got mules? The most unusual mode of delivery used by the Postal Service is the mule train.

Since the 1930s, mules have been carrying mail and goods to the Havasupai people located inside the Grand Canyon.

- 10-22 mules are used daily, along with one wrangler on horseback, 6 days a week, traveling 9 miles down into the canyon to the Supai Post Office.
- It takes **3 hours** to get down and **5 hours** to get back up
- On the way back up, the wrangler untethers the mules and sends them back up on their own
- Each mule can carry up to **200 pounds** and the weight is loaded equally on each side for balance
- The Supai Post Office has a special Mule Train postmark

31
cities

Fact #309 | Updated: March 8, 2021

Ben, this one's for you! Franklin is the most common city name — 31 so named — with Clinton and Washington tied for second (29 each) and Arlington at third (28). The most common post office name is Clinton, with 26 locations, followed by Madison at second (25) and Franklin and Washington tied for third (24).

33
miles long

Fact #308 | Updated: March 8, 2021

The longest Main Street, located in Island Park, ID, is 33 miles long

13,425
Main streets

Fact #307 | Updated: March 8, 2021

Main Street America is here and here and... The most common street name in the country is Main — 13,425 of them — followed by Second with 9,600, Third with 9,077 and Maple with 8,880.

46,167
street deliveries

Fact #279 | Updated: March 8, 2021

The ZIP Code with the most possible street deliveries is Cathedral Station, NY, 10025 - with 46,167!

COLDEST
Post Office

Fact #276 | Updated: March 8, 2021

Our Post Office in Utqiagvik, North Slope of Alaska -- formerly Barrow (99723) and Wainwright (99782) -- experiences the coldest temperatures.

2.3
miles

Fact #151 | Updated: March 4, 2021

The shortest rural delivery route is in Parker, CO. The carrier travels 2.3 miles and delivers to 869 boxes.

185.5
miles

Fact #150 | Updated: March 4, 2021

The longest rural delivery route is in Phillipsburg, KS. The carrier travels 185.5 miles daily and delivers to 228 boxes.

12345
easiest to
remember

Fact #149 | Updated: March 4, 2021

The easiest to remember ZIP Code is 12345, a unique ZIP Code for General Electric in Schenectady, NY.

HIGHEST
ZIP Code number

Fact #148 | Updated: March 4, 2021

The highest ZIP Code number is 99950 in Ketchikan, AK.

LOWEST ZIP Code number

Fact #147 | Updated: March 4, 2021

The lowest ZIP Code number is 00501, unique for the Internal Revenue Service in Holtsville, NY.

DELIVERY dock-to-dock

Fact #146 | Updated: March 4, 2021

Dock-to-dock delivery on the Magnolia River in Alabama. A 15-foot contract mail boat delivers to 176 dock-side mailboxes on a 31-mile stretch of the river.

BOAT delivery with ZIP

Fact #145 | Updated: March 4, 2021

Boat delivery is available on the Detroit River in Michigan. The JW Westcott is a 45-foot contract mail boat that delivers mail to passing ships and has its own ZIP Code: 48222.

150 feet underground

Fact #144 | Updated: March 4, 2021

Stamp Fulfillment Services in Kansas City, MO, is located in a limestone cave 150 feet underground. It keeps inventory and employees safe from snow, flooding, winds and tornadoes common in the Midwest.

MOST NEEDING A BRIDGE

Fact #143 | Updated: March 4, 2021

The Post Office in most need of a bridge is in Point Roberts, WA. It can be reached by car only by driving through British Columbia, Canada. Only a boat or float plane can travel directly there.

FREEZERS for food delivery

Fact #142 | Updated: March 4, 2021

The most extraordinary Post Office is in Peach Springs, AZ. The building includes walk-in freezers for food destined for delivery to the bottom of the Grand Canyon by mule train.

2ND OLDEST Post Office

Fact #141 | Updated: March 4, 2021

The second oldest Post Office location is in Castine, ME, from 1833.

OLDEST Post Office

Fact #140 | Updated: March 4, 2021

The Hinsdale, NH, Post Office (03451) has been located in the same building since 1816.

LARGEST retail space

Fact #139 | Updated: March 4, 2021

The largest U.S. Postal Service retail space is the James A. Farley Post Office in New York, NY (10001), at 33,100 square feet.

TINY post office

Fact #138 | Updated: March 4, 2021

The smallest Post Office is located in Ochopee, FL (34141), at 61.3 square feet. The building used to be a storage facility for irrigation pipes of an adjacent tomato farm. It was converted into a Post Office in 1953, after a fire that destroyed a previous Post Office and general store.

STUCK

in the middle

Fact #137 | Updated: March 4, 2021

The most centered Post Office within the 48 contiguous states is located in Lebanon, KS.

MOST CENTRAL

Post Office of them
all

Fact #136 | Updated: March 4, 2021

The most centered Post Office within all 50 states is located in Belle Fourche, SD.

NORTHERNMOST

Utqiagvik, AK

Fact #134 | Updated: March 4, 2021

The northernmost post office location within the 50 states is in Utqiagvik, AK (formerly Barrow).

FARTHEST NORTH

within 48 states

Fact #133 | Updated: March 4, 2021

The northernmost Post Office location within the 48 contiguous states is in Angle Inlet, MN.

FARTHEST SOUTH

within the 50 states

Fact #132 | Updated: March 4, 2021

The southernmost Post Office location within the 50 states is located in Naalehu, HI.

SOUTHERNMOST

within 48 states

Fact #131 | Updated: March 4, 2021

The southernmost Post Office location within the 48 contiguous states is located in Key West, FL.

FARTHEST EAST

within the 50 states

Fact #130 | Updated: March 4, 2021

The easternmost Post Office location in the 50 states is in Lubec, ME.

FARTHEST WEST

within the 50 states

Fact #129 | Updated: March 4, 2021

The westernmost Post Office location in the 50 states is in Adak, AK.

FARTHEST WEST

in the 48
contiguous states

Fact #128 | Updated: March 4, 2021

The westernmost Post Office location in the 48 contiguous states is in La Push, WA.

WETTEST

U.S. Post Office

Fact #127 | Updated: March 4, 2021

The wettest Post Office is at Mt. Waialeale, near the Kapaa Post Office in Hawaii.

LOWEST

U.S. Post Office

Fact #126 | Updated: March 4, 2021

The lowest U.S. Post Office is located in Death Valley, CA (92328), at 282 feet below sea level. This is also the driest and hottest Post Office location.

HIGHEST

U.S. Post Office

Fact #125 | Updated: March 4, 2021

The highest Post Office in the United States is located in Alma, CO (80420), at 10,578 feet above sea level.

Priority: YOU

Our priority is and always will be delivering great service that's affordable and dependable. When you ship with Priority Mail, you get free shipping supplies, flat-rate options, insurance included, USPS Tracking and easy online tools. It all adds up to one of the best values in the shipping business!

LABEL broker

Fact #725 | Updated: March 9, 2021

Label Broker. This service is easy! It solves the ever-increasing problem of customers conducting business online and not having access to print shipping labels.

With Label Broker, customers can get a shipping label on their mobile device, in the form of a QR Code, directly from the merchant. The customer uses the code to print a label at a Post Office or on a printer connected to *usps.com*. Label Broker is also the foundational technology that has enabled USPS Operation Santa to expand and evolve in a digital format.

For more information, go to www.usps.com/business/label-broker.htm
(<http://www.usps.com/business/label-broker.htm>)

.POST Group

Fact #713 | Updated: March 9, 2021

The Postal Service is one of 37 members of the .POST Group. The UPU's .POST Group, created in 2013, is a trusted internet domain, established exclusively for the global postal sector and sponsored by the UPU.

The mission of the .POST Group is to support the posts as they provide their customers with reliable and secure web services.

The .POST Group promotes innovation, integration and inclusion of postal activities on a uniquely secure platform, employing a rigorous UPU community membership and authentication process to deliver a safe, uncompromised and trustworthy customer experience.

More information can be found at [upu.int/en/Universal-Postal-Union/About-UPU/Cooperatives-Boards/-POST-Group](http://www.upu.int/en/Universal-Postal-Union/About-UPU/Cooperatives-Boards/-POST-Group) (<http://www.upu.int/en/Universal-Postal-Union/About-UPU/Cooperatives-Boards/-POST-Group>)

EXPRESS MAIL

Service
Cooperative

Fact #712 | Updated: March 9, 2021

The Postal Service is a member of the Express Mail Service (EMS) Cooperative. The EMS Cooperative was created by the UPU in 1999 to get the more than 180-member countries to work together to provide EMS – the fastest cross-border international postal product.

The EMS global network has the largest number of customer access points in the world, serving more than 5 billion citizens of member posts.

The overall market size for cross-border ecommerce has grown to more than 9 billion items each year, with expected growth to 13 billion by 2024. Note: these are pre-pandemic numbers.

More information can be found at *post/en/global-network* (<https://www.ems.post/en/global-network>).

KAHALA Post Group

Fact #711 | Updated: March 9, 2021

The Postal Service is one of 11 members of the Kahala Post Group (KPG).

The KPG is an international alliance of the world's largest postal administrations that collaborate to improve international postal services in the Asia-Pacific Rim region.

Launched in 2002 by six postal administrations, the KPG network accounts for almost half of the world's internationally recognized Express Mail Service (EMS) traffic.

More information can be found at *com/* (<http://www.kahalapostsgroup.com/>).

INT'L post corporation

Fact #710 | Updated: March 9, 2021

The Postal Service is one of 25 members of the International Post Corporation (IPC). The IPC is a cooperative association of posts in North America, Europe and Asia Pacific.

Since 1989, the IPC has created solutions and services that are used by more than 180 posts worldwide and is the leading service provider of the global postal industry. Collectively, IPC members deliver 80-percent of global mail volumes — more than 330 billion mail pieces each year.

More information can be found at *ipc.be/* (<http://www.ipc.be/>).

UNIVERSAL Postal Union

Fact #709 | Updated: March 9, 2021

The Postal Service is a member of the Universal Postal Union (UPU).

- Established in 1874, the UPU, with its headquarters in Bern, Switzerland, is the second oldest international organization worldwide.
- With its 192-member countries, the UPU is the primary forum for cooperation between posts. The UPU helps to ensure a truly universal network of products and services.
- More information can be found at upu.int.

3.3 MILLION
pounds

Fact #708 | Updated: March 9, 2021

\$2.4
billion

Fact #707 | Updated: March 9, 2021

NEWEST
post office

Fact #666 | Updated: March 9, 2021

UNSTAFFED
Post Office

Fact #640 | Updated: March 8, 2021

\$91
MILLION
in revenue

Fact #540 | Updated: March 4, 2021

5
top sites

Fact #514 | Updated: March 4, 2021

SUNDAY
package delivery

Fact #402 | Updated: March 4, 2021

PRIORITY
YOU!

Fact #400 | Updated: March 4, 2021

The Postal Service sends 3.3 million pounds of international, military and diplomatic mail and packages weekly, using 64 international airlines, comprised of 11 US Flag Carriers and their affiliates.

International Mail is a \$2.4 billion business for the Postal Service.

Power, MT (59468), built in 2019. This is the first Post Office built using shipping containers.

There is a 24-hour, unstaffed, self-service Post Office in Northern Virginia that allows customers to conduct most shipping and mailing transactions quickly and easily themselves. The Self-Service Post Office provides round-the-clock accessibility to PO Boxes, as well as self-service kiosks and an automated package drop.

In 2020, more than 8,000 customers took advantage of this convenient office.

The Automated Package Verification (APV) program automates the detection and collection of postage due for mail pieces with insufficient postage using automated package processing equipment. The APV program collected \$91.6 million in short-paid revenue and saved more than \$239 million in short-paid postage in 2020.

The top five usps.com sites in 2020 were USPS Tracking, Informed Delivery, The Postal Store, Change of Address and PO Locator.

In order of popularity, the top five usps.com sites in 2020:

1. USPS Tracking: 717 million users
2. Informed Delivery: 80 million users
3. The Postal Store: 42 million users
4. Change of Address: 32 million users
5. PO Locator: 30 million users

Our Sunday best. In 2020, the Postal Service continued to expand Sunday package delivery to meet the shipping needs of customers shopping online.

Priority: YOU! The Postal Service priority is and always will be serving you. With free shipping supplies, flat-rate options, \$50 worth of free insurance, improved tracking and easy online tools, Priority Mail offers you one of the best values in the shipping business.

Here's more you should know:

Priority Mail Express offers you overnight delivery to most U.S. locations with up to \$100 of insurance coverage included with most shipments.

With Priority Mail Flat Rate boxes and envelopes, there's no need to weigh or calculate postage of packages up to 70 pounds.

Priority Mail and Priority Mail Express boxes, envelopes and labels, as well as customs pouches for international mailing products are available at no charge. They can be ordered at usps.com and delivered to your door or picked up at a local Post Office.

Priority Mail is the environmental choice — boxes are recyclable!

**43.1
MILLION**
Click-N-Ship labels

Fact #397 | Updated: March 4, 2021

Click-N-Ship customers can print shipping labels with postage for Priority Mail Express, Priority Mail, Global Express Guaranteed, Priority Mail International, Priority Mail Express International and First-Class Package International Service. In 2020, Click-N-Ship customers created more than 43.1 million labels, which generated more than \$533 million in sales.

53
million visitors
Fact #380 | Updated: March 4, 2021

In 2020, there were more than 53 million visitors to m.usps.com, the USPS Mobile app, averaging more than 143,000 visits per day.

21 M
downloads
Fact #377 | Updated: March 4, 2021

There's a Post Office on your phone. In 2020, the Postal Service app -- USPS Mobile -- was downloaded more than 5.5 million times from the Apple App Store and Google Play Store.

The free usps.com iPhone app was launched in 2009.

Some of the most popular functions currently available on usps.com — [Informed Delivery \(https://facts.usps.com/innovation/#fact203\)](https://facts.usps.com/innovation/#fact203), USPS Tracking, Post Office Locator, ZIP Code Lookup, calculating postage, holding mail, requesting Package Pickup and ordering shipping supplies — are now available on most smart phones.

46,000
point-of-sale
terminals
Fact #365 | Updated: March 4, 2021

The Postal Service maintains 46,000 point-of-sale terminals, 2,733 self-service retail kiosks and 2,996 mobile point-of-sale handheld devices nationwide.

**\$343
MILLION**
SSK revenue
Fact #364 | Updated: March 4, 2021

In 2020, the Postal Service received \$343.5 million in revenue from 2,732 postal self-service kiosks (SSK).

**4.34
MILLION**
passport
applications
Fact #346 | Updated: March 5, 2021

The Postal Service accepted 4.34 million passport applications in 2020.

Postal Service revenue from passport applications was \$298 million.

1,400
historic buildings
Fact #345 | Updated: March 5, 2021

More than 1,400 postal-owned buildings are listed on the National Register of Historic Places.

Our History is the History of America

They are treasures. But they're not hidden. Many of our buildings are historical properties. Inside -and outside – many of our Post Offices, you'll find impressive works of art that reflect the stories of our people and our nation.

- More than 1,400 postal-owned buildings are listed on the National Register of Historic Places. More information can be found at [gov/nr/research/](http://www.nps.gov/nr/research/) (<http://www.nps.gov/nr/research/>)
- More than 1,400 murals and/or sculptures from President Roosevelt's New Deal Programs are in our Post Offices around the nation.
- Five murals were featured on First-Class postage stamps in 2019
- *The United States Postal Service: An American History* is an entire publication dedicated to our history and can be found at usps.com/who-we-are/postal-history/welcome.htm.

MAILERS

providing technical
advice

Fact #323 | Updated: March 8, 2021

Postmaster General's Mailers Technical Advisory Committee (MTAC). Representing select mailing associations, this group works to enhance the value of mail by providing technical advice and recommendations to the Postal Service. More information can be found at postalpro.usps.com/mtac.

NPF

annual industry
conference

Fact #322 | Updated: March 8, 2021

National Postal Forum (NPF). The annual mailing industry conference provides educational and networking opportunities for thousands of business customers. Attendees learn about the latest mail trends and innovations through more than 100 workshops and seminars. More information can be found at npf.org.

Find more information at npf.org (<http://npf.org>).

6

boxes in Military
Care Kit

Fact #318 | Updated: March 8, 2021

Who cares? We care. The kit contains six Priority Mail Flat Rate boxes — two large-sized and four medium-sized — six address labels, one roll of tape and six customs forms, and can be ordered at no charge at usps.com/shop or by calling (800) 610-8734.

The Postal Service is the best way to ship directly to APO, FPO and DPO locations with the Military Care Kit.

The Military Care Kit and special pricing make it easier than ever before to send care packages to the ones you love stationed overseas.

usps.com/shop (<http://usps.com/shop>)

THIRD

ounce free

Fact #295 | Updated: March 8, 2021

Commercial mailers can use the third ounce of First-Class presort letters to enclose promotional materials like coupons and advertising for their customers with no extra charge by the Postal Service.

BRANDED mailpieces

Fact #294 | Updated: March 8, 2021

4 MILLION transactions

Fact #291 | Updated: March 8, 2021

With Picture Permit Indicia, commercial mailers can modify the permit imprint indicia on First-Class Mail and USPS Marketing Mail with a corporate logo, brand image or trademark to raise brand awareness and market products and services.

Every Door Direct Mail is an online service that uses demographic data to help business mailers target their marketing mailpieces to customers in a select neighborhood, city or ZIP Code. Since 2011, EDDM has resulted in more than 20 billion pieces of mail and \$3.8 billion in revenue.

The USPS Printer Directory provides customers free access to local print, design and mail preparation services for Every Door Direct Mail and other direct mail products through a searchable database and mapping program. More than 700 listings populate the directory that serves small and medium-size businesses nationwide.

31,330 retail Post Offices

Fact #226 | Updated: March 4, 2021

There are 31,330 Postal Service-managed retail Post Offices in the United States.

768.1 million customer visits

Fact #221 | Updated: March 4, 2021

The Postal Service recorded 768.1 million retail customer visits during 2020.

DIGITAL mail preview

Fact #203 | Updated: March 4, 2021

With Informed Delivery service, you can digitally preview your incoming mail and manage your packages from a computer, tablet or mobile device. More than 33 million customers have enrolled since it was launched in 2017.

Residential consumers and residential PO Box customers can sign up for the service at usps.com/informedelivery (<http://usps.com/informedelivery>).

LARGEST retail space

Fact #139 | Updated: March 4, 2021

The largest U.S. Postal Service retail space is the James A. Farley Post Office in New York, NY (10001), at 33,100 square feet.

LARGEST retail network

Fact #98 | Updated: March 4, 2021

Retail giant. The Postal Service has the nation's largest retail network — bigger than McDonald's, Starbucks and Walmart combined, domestically.

254,000 money orders

Fact #81 | Updated: March 4, 2021

The Postal Service issues 254,000 money orders daily.

During 2020, the Postal Service issued 77.1 million money orders.

10.1 million visits

Fact #73 | Updated: March 4, 2021

There are 10.1 million daily visits to usps.com.

FREE package pickup

Fact #34 | Updated: March 4, 2021

With Package Pickup, you can go online to request Priority Mail Express and Priority Mail packages be picked up at your home or offices as part of your mail carrier's regular route — for free.

3.7 BILLION usps.com visits

Fact #28 | Updated: March 4, 2021

In 2020, usps.com recorded 3.7 billion visits -- averaging more than 10 million visitors each day. It's one of the most frequently visited government sites.

\$425
MILLION
online sales

Fact #29 | Updated: March 4, 2021

In 2020, stamp and retail sales at The Postal Store on usps.com -- the official online Post Office -- totaled \$425 million.

Serving communities.

The Postal Service is part of the fabric of the nation with employees making a difference in every community across the country. Here's a look at some of the programs and causes our organization supports.

DAILY NEWS LINK

Fact #803 | Updated: April 21, 2021

Link, a daily news site for Postal Service employees, is available on any computer with internet access. The content is produced by a team of writers and editors based at USPS headquarters in Washington, DC. Additional contributions come from postal employees across the nation. The site is updated with new articles, photos, graphics and videos each weekday.

Regular features include "Heroes' Corner," a column about employees who perform heroic deeds, and "The List," a weekly roundup of interesting facts about USPS.

Employees with postal email addresses receive a Link email each weekday with links to the most recent stories. The team also produces an end-of-week Link Recap email with stories readers might have missed, along with Link Extra emails for breaking news.

Link mobile is a mobile-friendly version of the Link site. Link mobile has all the news you'll find on the desktop version of Link, except it's formatted for easy reading on handheld smart devices. Employees and others can receive a weekly Link mobile email by subscribing at www.usps.link (<http://www.usps.link>).

#POSTAL PROUD

Fact #729 | Updated: March 10, 2021

#Postal Proud. The #PostalProud program recognizes employees for the work they do every day. It provides employees at every level of the organization with an opportunity to share why they are proud to be a postal employee.

More than 1,500 employees in 349 unique jobs have been recognized since its inception in 2018.

POSTAL diversity

Fact #705 | Updated: March 9, 2021

The Postal Service workforce remains one of the most diverse organizations in the nation. Our pride in serving the American public is a common thread that unites us.

- Women make up nearly 46 percent of our workforce
- Minorities represent 49 percent of our workforce
- The Postal Service employs nearly 73,000 veterans
- The Postal Service employs more than 35,000 employees with disabilities, including nearly 10,000 disabled veterans

FIRST

female PMG

Fact #704 | Updated: March 9, 2021

The first female Postmaster General was Megan J. Brennan, Washington, DC, 2015.

FIRST

Hispanic American
on a stamp

Fact #699 | Updated: March 9, 2021

The first Hispanic American on a stamp was Adm. David Farragut, 1903.

FIRST

African American
Inspector

Fact #697 | Updated: March 9, 2021

The first known African American postal inspector was Isaac Myers, Baltimore, MD, 1870.

1ST

AMERICAN
woman on a stamp

Fact #696 | Updated: March 9, 2021

The first American woman on a U.S. postage stamp was Martha Washington, 1902.

FIRST

African American
Carrier

Fact #695 | Updated: March 9, 2021

The first known African American mail carrier was James B. Christian, Richmond, VA, 1869.

FIRST KNOWN

African American
Postmaster

Fact #692 | Updated: March 9, 2021

The first known African American Postmaster was James W. Mason, Sunny Side, AR, 1867.

FIRST KNOWN

female mail carrier

Fact #689 | Updated: March 9, 2021

The first known female mail carrier was Sarah Black, mail messenger, Charlestown, MD, 1845.

FIRST FEMALE

postmaster

Fact #688 | Updated: March 9, 2021

The first known female Postmaster in the United Colonies was Mary Katherine Goddard, Baltimore, MD, 1775.

1860

African American
Postmasters

Fact #686 | Updated: March 9, 2021

African Americans worked as Postmasters, clerks and carriers beginning in the 1860s — 100 years before the Civil Rights era brought wider opportunity in the American workplace.

WOMEN postmasters

Fact #685 | Updated: March 9, 2021

Women served as Postmasters in this country more than a century before they won the right to vote.

73,000 Veterans

Fact #660 | Updated: March 8, 2021

Veterans. The Postal Service employs nearly 73,000 military veterans, making it one of the largest employers of veterans in the country. The organization has also issued more than 140 stamps honoring the nation's military history, including the Service Cross Medals stamps.

EMPOWERED workforce

Fact #652 | Updated: March 8, 2021

The Postal Service invests more than \$590 million in training its workforce. The organization encourages employees to take advantage of self-paced career development by offering 7,600 online courses and 26 educational partnerships offering discounts towards degree and certification programs.

49 PERCENT minorities

Fact #580 | Updated: March 3, 2021

Minorities comprise 49 percent of the Postal Service workforce. The strength of the organization lies in its amazing diversity.

2,000 career options

Fact #579 | Updated: March 3, 2021

With more than 2,000 career possibilities, the Postal Service is full of opportunity. From letter carriers, mail processing clerks, tractor-trailer operators, engineers, mail handlers, nurses, postmasters, mechanics and more - all the way up to the Postmaster General.

SEVEN unions

Fact #578 | Updated: April 7, 2020

The Postal Service has collective bargaining agreements with seven different unions, representing nearly 500,000 employees.

SOCIAL responsibility

Fact #563 | Updated: March 3, 2021

Social Responsibility. The Postal Service supports communities nationwide. These efforts include facilitating the nation's largest one-day food drive, working with customers to prevent dog bites, educating customers on consumer protection, and delivering holiday magic to those in need.

ADDRESS deciphering

Fact #538 | Updated: March 4, 2021

You call that scribble legible? Employees at the Remote Encoding Center in Salt Lake City, UT, are responsible for deciphering terribly handwritten or shoddily printed addresses.

VERY SPECIAL delivery

Fact #386 | Updated: March 4, 2021

Although it was against postal regulations, in the early days of Parcel Post, a few parents managed to mail their children to relatives. In 1913, an 8-month-old baby in Ohio was mailed by his parents to his grandmother who lived a few miles away.

Grandma, can you babysit?

Just a few weeks after Parcel Post began, Jesse and Mathilda Beagle "mailed" their 8-month-old son James to his grandmother, who lived a few miles away near Batavia, Ohio. Baby Beagle was just under the initial 11-pound limit for parcels. Rural Carrier Vernon Lytle picked up the baby from his parents' house and carried him in his mail wagon to his grandmother's house. The postage was fifteen cents, and the "parcel" was insured for \$50. Although it was against postal regulations, several children traveled via U.S. Mail in the early years of Parcel Post. Initially the only animals that were allowed in the mail were bees and bugs. In 1918, day-old chicks were allowed in the mail. In 1919, some additional "harmless live animals" were permitted, but children did not fall into this category.

2.1 BILLION dollars

Fact #363 | Updated: March 5, 2021

Every two weeks, the Postal Service pays \$2.1 billion in salaries and benefits.

75TH Postmaster General

Fact #348 | Updated: March 5, 2021

Louis DeJoy is the 75th Postmaster General of the United States.

1,400

historic buildings

Fact #345 | Updated: March 5, 2021

More than 1,400 postal-owned buildings are listed on the National Register of Historic Places.

Our History is the History of America

They are treasures. But they're not hidden. Many of our buildings are historical properties. Inside -and outside – many of our Post Offices, you'll find impressive works of art that reflect the stories of our people and our nation.

- More than 1,400 postal-owned buildings are listed on the National Register of Historic Places. More information can be found at [gov/nr/research/](http://www.nps.gov/nr/research/) (<http://www.nps.gov/nr/research/>)
- More than 1,400 murals and/or sculptures from President Roosevelt's New Deal Programs are in our Post Offices around the nation.
- Five murals were featured on First-Class postage stamps in 2019
- *The United States Postal Service: An American History* is an entire publication dedicated to our history and can be found at usps.com/who-we-are/postal-history/welcome.htm.

JUDICIOUS

resolving disputes

Fact #340 | Updated: March 5, 2021

The Postal Service's Judicial Officer Department is a court system that conducts hearings and neutrally resolves a wide variety of disputes involving postal matters. Its independent decisions involve contract disputes, employee debt disputes, mail disputes and mail fraud, among many other areas.

CONNECTING

USPS and mailers

Fact #324 | Updated: March 8, 2021

Postal Customer Councils (PCCs). These Postal Service-affiliated networks connect business mailers with local Post Office leadership to develop more effective and profitable mailings through training and information sharing. Since the 1960s, PCCs have been the go-to local resource for helping mailers learn, innovate and build their business. More information can be found at postalpro.usps.com/pcc.

Find more information at postalpro.usps.com/pcc (<http://postalpro.usps.com/pcc>).

MAILERS

providing technical advice

Fact #323 | Updated: March 8, 2021

Postmaster General's Mailers Technical Advisory Committee (MTAC). Representing select mailing associations, this group works to enhance the value of mail by providing technical advice and recommendations to the Postal Service. More information can be found at postalpro.usps.com/mtac.

NPF annual industry conference

Fact #322 | Updated: March 8, 2021

National Postal Forum (NPF). The annual mailing industry conference provides educational and networking opportunities for thousands of business customers. Attendees learn about the latest mail trends and innovations through more than 100 workshops and seminars. More information can be found at npf.org.

Find more information at npf.org (<http://npf.org>).

NO official motto

Fact #321 | Updated: March 8, 2021

The U.S. Postal Service has no official motto. Nope, it's not this: "Neither snow nor rain nor heat nor gloom of night stays these couriers from the swift completion of their appointed rounds." But we appreciate the sentiment. Those words are engraved on the front of the James A. Farley Post Office in NYC, set in stone by the architectural firm that built it. The phrase is taken from an ancient book by the Greek historian Herodotus and refers to messengers in the Persian Empire.

About that motto...

The phrase comes from book 8, paragraph 98, of *The Persian Wars* by Herodotus, a Greek historian. During the wars between the Greeks and Persians (500-449 B.C.), the Persians operated a system of mounted postal couriers who served with great fidelity.

The popular belief that Herodotus's description of the Persian postal service is about the U.S. Postal Service is a tribute to the hundreds of thousands of men and women who have delivered the mail reliably and dependably, through all conditions, for centuries.

FIRST Postmaster General

Fact #320 | Updated: March 8, 2021

The Post Office Department was founded in 1775 with Benjamin Franklin as the first Postmaster General. His annual salary was \$1,000. Before 1971, the PMG was a Cabinet member.

1980 Military Postal Service Agency formed

Fact #319 | Updated: March 8, 2021

The Military Postal Service Agency was formed in 1980, consolidating the postal operations of the Army, Air Force, Navy and Marine Corps. The Department of Defense designated the Secretary of the Army as the single military mail manager.

Military and Diplomatic Mail in brief.

- The Military Postal Service provides service in **67** countries.
- There are **678** land-based military Post Offices and **389** based on ships.
- The U.S. Department of State Diplomatic Post Office serves 32,500 customers at 184 diplomatic missions across 103 countries around the world.

- Within the military and diplomatic services, **1,200** ZIP Codes are served around the world.
- The Military Postal Service Agency was formed in 1980, consolidating the postal operations of the Army, Air Force, Navy and Marine Corps. The Department of Defense designated the Secretary of the Army as the single military mail manager.
- Members of the military and diplomatic corps receive virtually the same level of service as they would if they were at home in the United States. Differences are based on the country in which they're stationed and the type of mission in which they're involved.
- Military and Diplomatic Mail moves within the United States via the Postal Service transportation network to major mail processing facilities.
- If it's First-Class Mail, Priority Mail or Priority Mail Express, the item moves from major airport gateways in the United States to overseas airport gateways on commercial aircraft. It then moves by various methods to designated military or diplomatic postal facilities for delivery to individual members. Mail also moves by military aircraft when necessary.

6 boxes in Military Care Kit

Fact #318 | Updated: March 8, 2021

Who cares? We care. The kit contains six Priority Mail Flat Rate boxes — two large-sized and four medium-sized — six address labels, one roll of tape and six customs forms, and can be ordered at no charge at usps.com/shop or by calling (800) 610-8734.

The Postal Service is the best way to ship directly to APO, FPO and DPO locations with the Military Care Kit.

The Military Care Kit and special pricing make it easier than ever before to send care packages to the ones you love stationed overseas.

usps.com/shop (<http://usps.com/shop>)

EDUCATION for consumers

Fact #317 | Updated: March 8, 2021

National Consumer Protection Week. During the Federal Trade Commission's annual awareness campaign, the Postal Service and U.S. Postal Inspection Service provide customers with education, tools and information to combat identity theft and mail fraud. More information can be found at consumer.ftc.gov/features/national-consumer-protection-week.

73,000 military veterans

Fact #288 | Updated: March 8, 2021

Veterans. The Postal Service employs nearly 73,000 military veterans, making it one of the largest employers of veterans in the country.

The organization has also issued more than 140 stamps honoring the nation's military history, including the Service Cross Medals stamps.

5,800 dog attacks

Fact #285 | Updated: March 8, 2021

Thousands of carriers deliver to homes with dogs every day. The Postal Service promotes safety initiatives and shares prevention tips to protect employees and customers from dog bites. In 2020, more than 5,800 postal employees were attacked by dogs in 2,270 cities.

7.3 million people

Fact #108 | Updated: March 4, 2021

All heart. The Postal Service is at the core of the \$1.6 trillion U.S. mailing industry that employs more than 7.3 million people.

186 employee heroes

Fact #97 | Updated: March 4, 2021

WHOA! Pony Express

Fact #385 | Updated: March 4, 2021

Heroes. Postal employees regularly go beyond the call of duty to protect the lives of customers they serve, including older and disabled customers through the Carrier Alert Program. In fiscal year 2020, the Postal Service recognized 186 heroic employees.

The Pony Express was in operation only from April 3, 1860, to Oct. 26, 1861. It was never part of the U.S. Postal Service.

That's no pony, that's a big horse

The official name for the "Pony Express" was the Central Overland California & Pike's Peak Express Co. Before they were hired, riders had to swear on a Bible not to curse, fight or abuse their animals. **Orphans were preferred.** The service was in operation only from April 3, 1860, to Oct. 26, 1861. It operated as a U.S. Mail route during its final 4 months.

On April 3, 1860, the first Pony Express mail, traveling by horse and rider relay teams, simultaneously leaves St. Joseph, Missouri, and Sacramento, California. Ten days later, on April 13, the westbound rider and mail packet completed the 1,800-mile journey and arrived in Sacramento, beating the eastbound packet's arrival in St. Joseph by two days and setting a new standard for speedy mail delivery. The Pony Express was by far the most effective way to communicate cross-country—until the telegraph came along. After 18 months in operation, the system was shuttered on October 26, 1861, and the last remaining mail was delivered.

The Pony Express National Historic Trail was designated to preserve the story and routes of this nationally significant trail and to support the associated sites that preserve its history. Learn more at <https://www.nps.gov/poex> (https://www.nps.gov/poex?fbclid=IwAR2KdN50AozolPGdixRK6jcSdl_HRRLkzWW1VOB0PiG1R3BZSd3b-fUfECY)

LARGEST

one-day food drive

Fact #31 | Updated: March 4, 2021

Every year, the Postal Service and the National Association of Letter Carriers hold the largest one-day food drive in the nation. In 2020, the food drive was cancelled due to the pandemic. The program has collected more than 1.7 billion pounds of food since the campaign began in 1993.

Sizing it up.

We make the connection. Friends and families, businesses and customers. The United States Postal Service delivers to every address in America, from the biggest cities to the smallest hamlets. The U.S. Mail is part of the fundamental infrastructure of this nation. It is a basic connection between all of the people and all of their institutions. This is our mandate — binding the nation together. This is our commitment — providing secure, reliable, affordable delivery of mail and packages. Always have, always will. It's what we do.

GLOBAL bargain

Fact #714 | Updated: March 9, 2021

The price of a First-Class postage stamp is a global bargain.

3.3 MILLION pounds

Fact #708 | Updated: March 9, 2021

The Postal Service sends 3.3 million pounds of international, military and diplomatic mail and packages weekly, using 64 international airlines, comprised of 11 US Flag Carriers and their affiliates.

\$2.4 billion

Fact #707 | Updated: March 9, 2021

International Mail is a \$2.4 billion business for the Postal Service.

KNOWN GLOBALLY

Fact #706 | Updated: March 9, 2021

The Postal Service is worldwide, shipping to many countries and working closely with other posts to improve service and increase its annual share of the international shipping market at the same time.

Most of the International Mail revenue is generated from outbound services that allow customers in the United States to send mail and packages abroad.

POSTAL size and scope

Fact #671 | Updated: March 9, 2021

The U.S. Postal Service delivers more mail than any other post in the world. The Postal Service serves 161.4 million addresses in the country — covering every state, city and town. Everyone living in the United States and its territories has access to postal products and services and pays the same for a First-Class Mail postage stamp regardless of location.

31,330

retail offices

Fact #669 | Updated: March 9, 2021

There are 31,330 Postal Service-managed retail offices. This number doesn't include contract offices.

23,050

leased properties

Fact #664 | Updated: March 8, 2021

The Postal Service leased 23,050 properties in 2020.

8,440

owned properties

Fact #663 | Updated: March 8, 2021

The Postal Service owns 8,440 properties around the country.

ORIGINAL
social network

Fact #661 | Updated: March 8, 2021

The Postal Service is the original social network, but that doesn't mean we aren't represented on the others. You can find the Postal Service on these sites: ☐ Facebook facebook.com/usps ☐ Twitter twitter.com/usps ☐ Instagram instagram.com/uspostalservice ☐ LinkedIn linkedin.com/company/usps ☐ YouTube youtube.com/usps

73,000

Veterans

Fact #660 | Updated: March 8, 2021

Veterans. The Postal Service employs nearly 73,000 military veterans, making it one of the largest employers of veterans in the country. The organization has also issued more than 140 stamps honoring the nation's military history, including the Service Cross Medals stamps.

**POSTAL
BLUE**

is going green

Fact #655 | Updated: March 8, 2021

The Postal Service is working hard to put its stamp on a greener tomorrow for the many communities we serve. Postal carriers deliver mail using alternative fuel vehicles, on foot and even on bicycles. The 2020 energy reduction in postal buildings equated to powering more than 36,000 U.S. homes and the Postal Service is expanding solar powered facilities in 2021.

DATA
driven

Fact #654 | Updated: March 8, 2021

The Postal Service uses data not only to ensure its operations run smoothly, but also to help businesses make better use of the mail. Its mission is to provide the right information to the right people in real time using advanced technology.

TECHNOLOGY
enabled

Fact #653 | Updated: March 8, 2021

The Postal Service uses a vast network of people and advanced technologies to collect, process, transport and accurately deliver the nation's mail in an increasingly digital world.

EMPOWERED
workforce

Fact #652 | Updated: March 8, 2021

The Postal Service invests more than \$590 million in training its workforce. The organization encourages employees to take advantage of self-paced career development by offering 7,600 online courses and 26 educational partnerships offering discounts towards degree and certification programs.

RESILIENT
and adaptable

Fact #651 | Updated: March 8, 2021

The Postal Service has a long and storied history of creating new technologies for the American people — enabling faster, more efficient communication and safer, more secure delivery of correspondence and merchandise. For nearly two-and-a-half centuries, it has adapted to meet the evolving needs of its customers.

SELF
sufficient

Fact #650 | Updated: March 8, 2021

As an independent establishment of the executive branch, the Postal Service receives no tax dollars for operating expenses and relies on the sale of postage, products and services to fund its operations. Since it is not funded by annual appropriations from Congress, it is not subject to government shutdowns.

CUSTOMER focused

Fact #649 | Updated: March 8, 2021

With more than 34,000 retail locations, more than 10 million daily visits on usps.com and delivering to 148.6 million residences and 12.8 million businesses at least 6 days a week, the Postal Service is committed to providing a positive customer experience.

UNIVERSAL service

Fact #648 | Updated: March 8, 2021

Everyone living in the United States and its territories (Puerto Rico, U.S. Virgin Islands, Guam, American Samoa and Mariana Islands) has access to postal products and services and pays the same for a First-Class Mail postage stamp regardless of their location.

ESSENTIAL public service

Fact #600 | Updated: March 3, 2021

The Postal Service provides a vital public service that is a part of the nation's critical infrastructure. The statute that created the Postal Service begins with the following sentence: "The United States Postal Service shall be operated as a basic and fundamental service provided to the people by the Government of the United States, authorized by the Constitution, created by an Act of Congress, and supported by the people." 39 U.S.C. §101(a).

703,000 tires

Fact #535 | Updated: March 4, 2021

The Postal Service purchased 703,000 tires in 2020. If they were placed side-by-side, this tire line would measure 360 miles - the distance between New York City and the Cape Hatteras National Seashore.

717 MILLION rubber bands

Fact #379 | Updated: March 4, 2021

The Postal Service ordered more than 717 million rubber bands in 2020, totaling about 39,304 miles of material that could wrap around Earth 1.6 times!

\$343 MILLION SSK revenue

Fact #364 | Updated: March 4, 2021

In 2020, the Postal Service received \$343.5 million in revenue from 2,732 postal self-service kiosks (SSK).

2.1 BILLION dollars

Fact #363 | Updated: March 5, 2021

Every two weeks, the Postal Service pays \$2.1 billion in salaries and benefits.

43% of the world's mail

Fact #362 | Updated: March 5, 2021

Forty-three percent of the world's mail volume is handled by the U.S. Postal Service.

75TH Postmaster General

Fact #348 | Updated: March 5, 2021

Louis DeJoy is the 75th Postmaster General of the United States.

4.34
MILLION
passport
applications

Fact #346 | Updated: March 5, 2021

46TH
if private sector

Fact #344 | Updated: March 5, 2021

5.3 MILLION
corporate emails
daily

Fact #338 | Updated: March 5, 2021

NO
official motto

Fact #321 | Updated: March 8, 2021

The Postal Service accepted 4.34 million passport applications in 2020.

Postal Service revenue from passport applications was \$298 million.

If it were a private sector company, the Postal Service would rank 46th in the 2020 Fortune 500. In the 2020 Global Fortune 500 list, we ranked 141st.

With one of the largest corporate email systems, in 2020, the Postal Service handled more than 5.3 million legitimate emails a day delivered to more than 216,000 email accounts.

Staying connected

The Postal Service has one of the world's largest computer networks — linking more than 31,000 facilities and connecting hundreds of thousands of employees and hundreds of systems.

In 2020:

- **Spam:** More than **2** million email messages were blocked monthly due to spam.
- **Content:** More than **680,000** emails were blocked monthly due to inappropriate content.
- **Malware:** More than **14,000** email messages were blocked monthly containing malware.
- **Blocking bad actors:** More than **7 million** email messages were blocked monthly due to sender reputation
- On average, 50 percent of the **24 million** email messages received from external senders were blocked monthly, for the safety of the Postal Service network and email users.

The U.S. Postal Service has no official motto. Nope, it's not this: "Neither snow nor rain nor heat nor gloom of night stays these couriers from the swift completion of their appointed rounds." But we appreciate the sentiment. Those words are engraved on the front of the James A. Farley Post Office in NYC, set in stone by the architectural firm that built it. The phrase is taken from an ancient book by the Greek historian Herodotus and refers to messengers in the Persian Empire.

About that motto...

The phrase comes from book 8, paragraph 98, of *The Persian Wars* by Herodotus, a Greek historian. During the wars between the Greeks and Persians (500-449 B.C.), the Persians operated a system of mounted postal couriers who served with great fidelity.

The popular belief that Herodotus's description of the Persian postal service is about the U.S. Postal Service is a tribute to the hundreds of thousands of men and women who have delivered the mail reliably and dependably, through all

conditions, for centuries.

41,692 ZIP Codes

Fact #306 | Updated: March 8, 2021

There are 41,692 ZIP Codes in the country.

ZIP Codes range from 00501, belonging to the Internal Revenue Service in Holtsville, NY, to 99950 in Ketchikan, AK. Easiest to remember? How about 12345, a unique ZIP Code for General Electric in Schenectady, NY.

Quick! What's that ZIP Code?

The ZIP Code was introduced in 1963. The first number represents a general geographic area of the nation, "0" in the East moving to "9" in the West. The next two numbers indicate regional areas and the final two, specific Post Offices or postal zones in larger cities. Make it a ZIP+4 Code, introduced in 1983, and mail can be sorted to specific streets, buildings, houses and businesses. Today, ZIP Codes are important parts of the nation's 911 emergency system. ZIP = Zone or Zoning Improvement Plan.

1.2 billion miles

Fact #305 | Updated: March 8, 2021

Stellar performance! During 2020, Postal Service employees traveled 1.2 billion miles to deliver your mail, equivalent to 48,191 laps around Earth, 5,023 trips to the moon or 13 trips to the sun. *Based on the average moon and sun distance.

67 countries

Fact #296 | Updated: March 8, 2021

The Military Postal Service provides service in 67 countries. There are 678 land-based and 389 onboard-ship Military Post Offices. The U.S. Department of State Diplomatic Post Office serves 32,500 customers at 184 diplomatic missions across 103 countries around the world. There are 1,200 ZIP Codes within the Military and Diplomatic Postal Service around the world.

USPS Operation Santa

Fact #284 | Updated: March 8, 2021

For 108 years, postal employees and the American public have helped bring more magic to the holiday season, one letter to Santa at a time.

In 1912, Postmaster General Frank Hitchcock authorized local postmasters to allow postal employees and citizens to respond to letters addressed to Santa Claus and the program came to be known as *Operation Santa*.

In the 1940s, mail volume increased to the point where the Post Office Department invited charitable organizations and corporations to participate for philanthropic purposes —providing written responses and small gifts.

Through the years, the program has taken on a life of its own and today cities around the country have established successful programs with recognized charitable organizations, major corporations, local businesses and postal employees making a major difference in the lives of the children from coast to coast.

In 2017, the Postal Service launched a pilot test of a digital Operation Santa option for residents of New York City. People living in New York City, within proximity of the James A. Farley building could adopt letters online and ship gifts from JAF. Puerto Rico was also added after the hurricanes that year.

In 2018, the Postal Service expanded the 2017 pilot test to include 6 additional cities (Austin, Indianapolis, Philadelphia, Phoenix, San Diego, Washington DC – and Puerto Rico and Chico, CA (site of wildfires). Letters from those locations populated the website and people in those locations only could adopt them and ship from one dedicated post office per city.

In 2019, the digital program continued to expand. Letters were accepted letters from 17 locations, and the letters could be adopted by anyone in the country. Gifts could be shipped from more than 19,000 post offices.

In 2020, the program expanded nationwide for the first time. More than 1 million people visited USPSOperationSanta.com. Generous customers shipped more than 21,000 packages to the families and children who wrote to Santa to help them have a happier holiday.

\$73.1
billion operating
revenue

Fact #190 | Updated: March 8, 2021

| The Postal Service had \$73.1 billion in operating revenue in 2020

495,941
career employees

Fact #238 | Updated: March 8, 2021

| There were 495,941 career employees in 2020. The number of non-career employees was 148,092.

129.2
billion mail volume

Fact #236 | Updated: March 8, 2021

| Total mail volume in 2020 was 129.2 billion.

161.4

million delivery
points

Fact #227 | Updated: March 4, 2021

The Postal Service prides itself on going the last mile to deliver the mail. We served 161.4 million delivery points nationwide in 2020 with 1.5 million new delivery points added to the network.

35,900,000
address changes

Fact #225 | Updated: March 4, 2021

Nearly 36 million address changes were processed in 2020.

Internet Change-of-Address enables customers to change addresses online, and it offers them coupons for move-related products and services. More than 20 million address changes were submitted online in 2020.

31,330

retail Post Offices

Fact #226 | Updated: March 4, 2021

There are 31,330 Postal Service-managed retail Post Offices in the United States.

768.1

million customer
visits

Fact #221 | Updated: March 4, 2021

The Postal Service recorded 768.1 million retail customer visits during 2020.

\$12.7

billion retail
revenue

Fact #219 | Updated: March 4, 2021

In 2020, retail revenue totaled \$12.7 billion.

7.3

million people

Fact #108 | Updated: March 4, 2021

All heart. The Postal Service is at the core of the \$1.6 trillion U.S. mailing industry that employs more than 7.3 million people.

230,000

vehicles

Fact #93 | Updated: March 4, 2021

Vehicles. The Postal Service has more than 230,000 vehicles, one of the largest civilian fleets in the world. New next-generation vehicles will have improved ergonomics, safety features, fuel efficiency and design flexibility.

55

cents

Fact #90 | Updated: March 4, 2021

Affordability. For 55 cents, anyone can send a letter, regardless of geographic location, to anywhere in the United States.

ZERO

tax dollars

Fact #59 | Updated: March 4, 2021

Zero tax dollars used. The Postal Service receives no tax dollars for operating expenses and relies on the sale of postage, products and services to fund its operations.

3.7 BILLION

usps.com visits

Fact #28 | Updated: March 4, 2021

In 2020, usps.com recorded 3.7 billion visits -- averaging more than 10 million visitors each day. It's one of the most frequently visited government sites.

**\$425
MILLION**

online sales

Fact #29 | Updated: March 4, 2021

In 2020, stamp and retail sales at The Postal Store on usps.com -- the official online Post Office -- totaled \$425 million.

Postage stamps

Postage stamps are miniature works of art designed to reflect the American experience. They highlight heroes, history, milestones, achievements and natural wonders. There's a story behind every stamp.

STAMPS in caves

Fact #768 | Updated: April 15, 2021

No troglodytes here! The Stamp Fulfillment Service facility, located in Kansas City, MO, is located in a limestone cave 150 feet beneath the ground. It is the Postal Service's only facility located underground.

The consistent, year-round temperatures and humidity levels in the caves allow the stamps to be maintained in mint-quality condition. The underground facility also keeps the inventory and employees safe from snow, flooding, winds and tornadic activity common in the Midwest.

FIRST African American on stamp

Fact #702 | Updated: March 9, 2021

The first African American on a stamp was Booker T. Washington, 1940.

FIRST Native American on a stamp

Fact #700 | Updated: March 9, 2021

The first Native American on a stamp was Pocahontas, 1907.

FIRST Hispanic American on a stamp

Fact #699 | Updated: March 9, 2021

The first Hispanic American on a stamp was Adm. David Farragut, 1903.

1ST AMERICAN woman on a stamp

Fact #696 | Updated: March 9, 2021

The first American woman on a U.S. postage stamp was Martha Washington, 1902.

1,400 murals and sculptures

Fact #678 | Updated: March 9, 2021

More than 1,400 murals and/or sculptures from President Roosevelt's New Deal Programs are in our Post Offices around the nation.

Five murals were featured on First-Class postage stamps in 2019

1907 first Native American stamp

Fact #623 | Updated: March 5, 2021

The first Native American featured on a U.S. postage stamp was Pocahontas in 1907.

1903 1st Hispanic American stamp

Fact #622 | Updated: March 5, 2021

The first Hispanic American featured on a U.S. postage stamp was Adm. David Farragut in 1903.

HOLOGRAPHIC foil

Fact #512 | Updated: March 4, 2021

In 2020, the Postal Service released several stamps that highlighted printing technologies that were new to the production of our stamps, including the Innovation stamps that used rainbow holographic foil.

What a great idea!

In 2020, the Postal Service released several stamps that highlighted stamp printing technologies.

- The “Lunar New Year: Year of the Rat” was the beginning of a new Celebrating Lunar New Year stamp series. The stamps had intricate gold foil on a crown, in the stamp artwork, as well as the stamp’s selvage.
- The “Let’s Celebrate!” stamp has three colors of foil throughout the circles giving a fun pop of shiny color like confetti.
- The “Mayflower in Plymouth Harbor” stamp used intricate intaglio printing for the flower on the ship’s hull. In intaglio printing, the design is engraved into the surface of a printing plate. Ink is forced into those depressions, and then paper is pressed into the depressions to receive the three-dimensional impression of the design.
- The “Innovation” stamps used rainbow holographic foil giving interest to the images.
- The “Thank You” stamps used gold foil in the words “Thank You” and in the accompanying floral design.

PREPAID postage stamps

Fact #378 | Updated: March 4, 2021

People once had to pay for the postage on the letters they received. That resulted in a lot of mail being returned because the recipient didn't want to spend the money. Prepaid postage stamps, introduced in 1847, solved this problem.

1893 first woman on stamp

Fact #337 | Updated: March 5, 2021

The first woman to appear on a U.S. postage stamp was Queen Isabella in 1893. The first American woman honored on stamp was Martha Washington in 1902.

LICK no more

Fact #336 | Updated: March 5, 2021

Stick the landing! In 1992, pressure-sensitive self-adhesive stamps rolled out nationally. By 2005, 98 percent of all stamps were this type.

ALWAYS and forever

Fact #335 | Updated: March 5, 2021

The first Forever stamp, issued in 2007, was an image of the Liberty Bell. Forever stamps are purchased at the current First-Class Mail postage price and remain valid for full postage no matter how prices change.

STAMPS supporting causes

Fact #334 | Updated: March 5, 2021

The first "discretionary" semipostal stamp has raised more than \$1 million for research into a cure for Alzheimer's disease since it was issued in 2017. More than 8.3 million Alzheimer's stamps have been sold to date.

Supporting causes in the public interest

Semipostal stamps are First-Class Mail stamps sold at a price above the cost of a regular stamp and raise funds for designated causes.

The second “discretionary” semipostal stamp, Healing PTSD, issued in 2019, to help raise funds for those diagnosed with post-traumatic stress disorder. More than 9.6 million stamps have been sold to date, raising more than \$962,000.

**13.7
BILLION**
postage stamps
printed

Fact #333 | Updated: March 5, 2021

**OUTER
SPACE**
postage stamp

Fact #332 | Updated: March 5, 2021

73,000
military veterans

Fact #288 | Updated: March 8, 2021

55
cents

Fact #90 | Updated: March 4, 2021

**\$92
MILLION**
breast cancer
research

Fact #32 | Updated: March 4, 2021

In addition to these new discretionary semipostal stamps, previously issued semipostal stamps support funds designated by Congress. They are: Breast Cancer Research (1998), Heroes of 2001 (2002), Stop Family Violence (2003) and Save Vanishing Species (2011).

In 2020, 13.7 billion U.S. postage stamps were printed, and \$736.1 million in stamps and stamp product orders were received by mail, telephone at 1-800-STAMP-24 and online at usps.com/stamps.

Out of this world! A postage stamp was inside the New Horizons spacecraft that made a flyby of Pluto in July 2015. That's the farthest distance traveled by a postage stamp - more than 3 billion miles. So noted by the Guinness World Records.

Veterans. The Postal Service employs nearly 73,000 military veterans, making it one of the largest employers of veterans in the country.

The organization has also issued more than 140 stamps honoring the nation's military history, including the Service Cross Medals stamps.

Affordability. For 55 cents, anyone can send a letter, regardless of geographic location, to anywhere in the United States.

The Breast Cancer Research semipostal stamp has raised more than \$92.2 million for breast cancer research since 1998. More than 1.07 billion stamps have been sold.

In addition, the Save Vanishing Species semipostal stamp has raised more than \$6.1 million to support Multinational Species Conservation Funds since 2011. More than 54.7 million stamps have been sold.

Top thirteen things you should know about the U.S. Postal Service

13

Fact #660 | Updated: March 8, 2021

Veterans. The Postal Service employs nearly 73,000 military veterans, making it one of the largest employers of veterans in the country. The organization has also issued more than 140 stamps honoring the nation's military history, including the Service Cross Medals stamps.

12

Fact #563 | Updated: March 3, 2021

Social Responsibility. The Postal Service supports communities nationwide. These efforts include facilitating the nation's largest one-day food drive, working with customers to prevent dog bites, educating customers on consumer protection, and delivering holiday magic to those in need.

11

Fact #108 | Updated: March 4, 2021

All heart. The Postal Service is at the core of the \$1.6 trillion U.S. mailing industry that employs more than 7.3 million people.

10

Fact #97 | Updated: March 4, 2021

Heroes. Postal employees regularly go beyond the call of duty to protect the lives of customers they serve, including older and disabled customers through the Carrier Alert Program. In fiscal year 2020, the Postal Service recognized 186 heroic employees.

9

Fact #599 | Updated: March 4, 2021

Greener than you think. Free Priority Mail boxes meet Sustainable Forestry initiative and Forest Stewardship Council certification standards. This means the paper for those boxes comes from well-managed forests. In addition, the boxes include at least 30-percent recycled content.

8

Fact #98 | Updated: March 4, 2021

Retail giant. The Postal Service has the nation's largest retail network — bigger than McDonald's, Starbucks and Walmart combined, domestically.

7

Fact #96 | Updated: March 4, 2021

Global. The Postal Service processes and delivers 43 percent of the world's mail and is constantly innovating to make customer experiences better.

6

Fact #93 | Updated: March 4, 2021

Vehicles. The Postal Service has more than 230,000 vehicles, one of the largest civilian fleets in the world. New next-generation vehicles will have improved ergonomics, safety features, fuel efficiency and design flexibility.

5

Fact #92 | Updated: March 4, 2021

Competition and collaboration. The Postal Service both competes and collaborates with the private sector. UPS and FedEx pay the Postal Service to deliver hundreds of millions of their ground packages, and USPS pays UPS and FedEx for air transportation.

4

Fact #90 | Updated: March 4, 2021

Affordability. For 55 cents, anyone can send a letter, regardless of geographic location, to anywhere in the United States.

3

Fact #94 | Updated: March 4, 2021

Dependable. The Postal Service is the only organization in the country that has the resources, network infrastructure and logistical capability to regularly deliver to every residential and business address in the nation.

2

Fact #88 | Updated: March 4, 2021

Security. U.S. Mail is protected by more than 200 federal laws enforced by the Postal Inspection Service, one of the nation's oldest law enforcement agencies.

And most importantly...

1

Fact #59 | Updated: March 4, 2021

Zero tax dollars used. The Postal Service receives no tax dollars for operating expenses and relies on the sale of postage, products and services to fund its operations.

A decade of facts & figures

We make the connections. Friends and families, businesses and customers. We deliver to every address in America, from the biggest cities to the smallest hamlets. This is our mandate — binding the nation together. This is our commitment — providing secure, reliable, affordable delivery of mail and packages. Always have, always will. It's what we do.

All figures are for one fiscal year.

* As of September 30, 2020

**Mail bearing postage stamps — bill payments, personal correspondence, cards and letters, etc.

***Includes Priority Mail, Priority Mail Express, First-Class Packages, Package Services, Parcel Return Service and Parcel Select.

	2020	2019	2018	2017	2016	2015	2014	2013	2012	2011
Annual operating revenue	\$73.1 B	\$71.1 B	\$70.6 B	\$69.6 B	\$71.4 B	\$68.8 B	\$67.8 B	\$67.3 B	\$65.2 B	\$65.7 B
Career employees*	495,941	496,934	497,157	503,103	508,908	491,863	488,300	491,017	528,458	557,251
Mail volume	129.2 B	142.6 B	146.4 B	149.5 B	154.3 B	154.3 B	155.5 B	158.2 B	159.8 B	168.3 B
First-Class Mail volume	52.6 B	54.9 B	56.7 B	58.7 B	61.2 B	62.6 B	63.8 B	65.8 B	68.7 B	72.5 B
	2020	2019	2018	2017	2016	2015	2014	2013	2012	2011
First-Class Single Piece Mail volume**	15.2 B	16.5 B	17.5 B	18.5 B	19.7 B	20.7 B	21.8 B	22.6 B	23.2 B	25.8 B
Shipping/Package volume***	7.3 B	6.2 B	6.2 B	5.7 B	5.2 B	4.5 B	4 B	3.7 B	3.5 B	3.3 B
Marketing mail volume	64.1 B	75.7 B	77.3 B	78.3 B	80.9 B	80 B	80.3 B	80.8 B	79.5 B	84.0 B
Delivery points	161.4 B	160 M	158.6 M	157.3 M	156.1 M	155 M	153.9 M	152.9 M	152.1 M	151.5 M
	2020	2019	2018	2017	2016	2015	2014	2013	2012	2011
Address changes	35.9 M	35.8 M	36.8 M	36.8 M	37 M	37 M	34.4 M	38.8 M	39.7 M	39.9 M
Total retail offices	34,451	34,613	34,772	35,005	35,423	35,520	35,649	35,434	35,369	35,756
Postal-managed retail offices	31,330	31,322	31,324	31,337	31,585	31,606	31,662	31,702	31,857	32,146
Retail customer visits	768.1 M	811.8 M	838.7 M	857.1 M	877.4 M	919.5 M	948.7 M	989.1 M	986.2 M	1.02 B
	2020	2019	2018	2017	2016	2015	2014	2013	2012	2011

	2020	2019	2018	2017	2016	2015	2014	2013	2012	2011
Retail revenue	12.7 B	12.7 B	12.7 B	12.9 B	13.5 B	19.2 B	19 B	18.3 B	17.5 B	16.9 B
Postal Service-managed retail office revenue	10.1 B	10.1 B	9.8 B	9.9 B	10.2 B	10.4 B	10.7 B	10.8 B	10.7 B	10.9 B
Alternate access revenue	2.5 B	2.5 B	2.9 B	3.1 B	3.2 B	8.8 B	8.3 B	7.5 B	6.8 B	6 B
Alternate access revenue percentage	19.8%	19.8%	23%	23.75%	23%	45.7%	43.7%	41%	39.1%	35.5%
	2020	2019	2018	2017	2016	2015	2014	2013	2012	2011
Total delivery routes	231,579	231,807	231,843	228,483	229,104	226,777	224,365	225,152	227,000	228,160
Total vehicles	231,541	228,000	232,372	230,939	227,896	214,933	211,264	211,654	212,530	213,881

Trademarks

The Eagle Logo, the trade dress of USPS packaging, the Letter Carrier Uniform and the Postal Truck and the following marks are among the many trademarks owned by the United States Postal Service: Click-N-Ship®, Deliver The Win®, EDDM®, ePostage®, Every Door Direct Mail®, Express Mail®, First-Class™, First-Class Mail®, Forever®, Global Express Guaranteed®, IMb®, Informed Delivery®, Intelligent Mail®, Parcel Select®, P.O. Box™, Post Office®, Pony Express®, Postal Inspection Service™, PostalOne!®, Postal Police®, PostalProud®, Express International®, Priority Mail Flat Rate®, Priority Mail International®, Priority: You®, Registered Mail™, Standard Mail®, The Postal Store®, United States Postal Inspection Service®, United States Postal Service®, U.S. Mail®, U.S. Postal Inspector™, U.S. Postal Service®, USPS®, USPS BlueEarth®, USPS Mobile®, USPS Operation Santa®, USPS Tracking®, usps.com®, ZIP+4® and ZIP Code™. This is not a comprehensive list of all Postal Service trademarks.

Non-Postal Trademarks

Forest Stewardship Council®, McDonald's®, National Dog Bite Prevention Week®, Starbucks®, Sustainable Forestry Initiative®, Walmart®

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