



**Delivering Postal Advocacy,
Resources and Results**

PostCom Member Webinar: COVID-19 March 2020

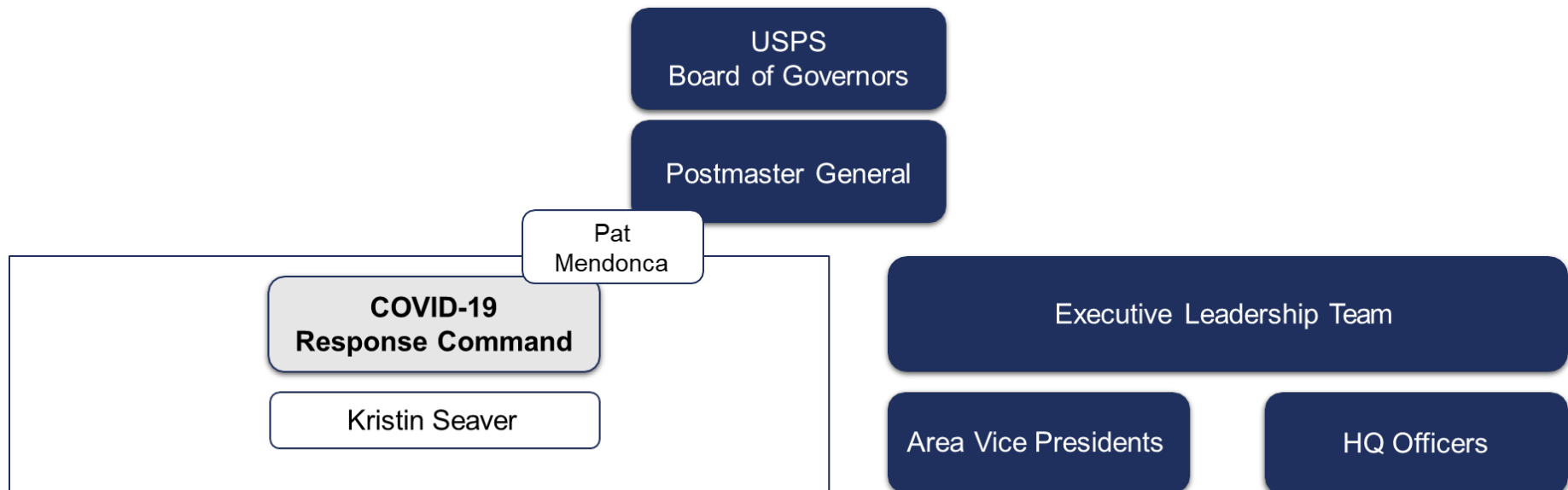
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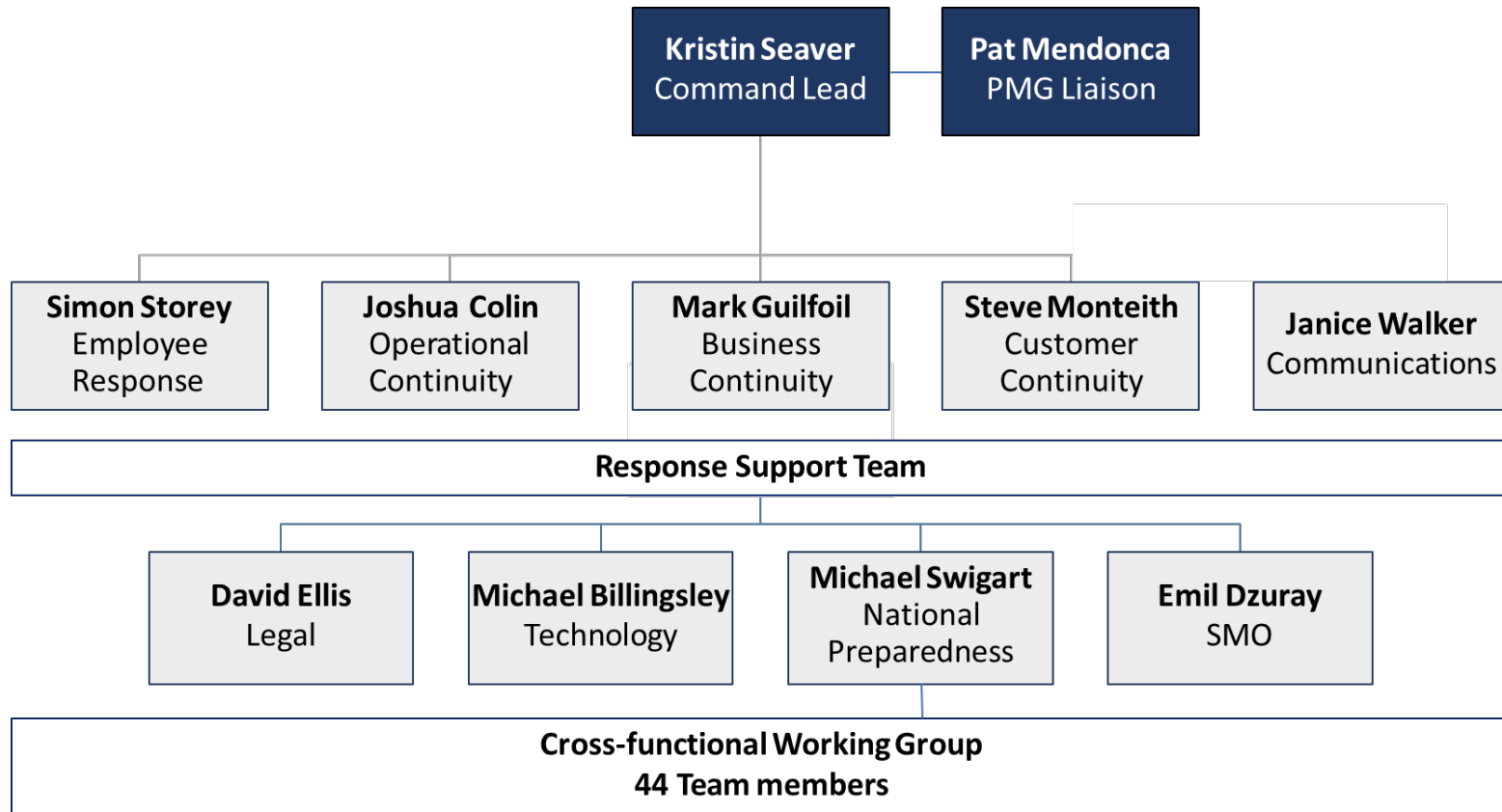
Michael Plunkett
President & CEO PostCom
March 27, 2020

- Current status
- USPS response
 - Operations
 - Communications
- Legislative response
- PostCom & industry response
- Resources
- Q&A
- Wrap-up

USPS COVID-19 Command Team



USPS COVID-19 Command Team



USPS COVID-19 Command Team

Employee Response

Simon Storey

- Employee Safety and Well Being
- Public Health Guidance and USPS Policy Alignment
- Employee Confirmed Case protocols
- Safety and Cleaning Protocols
- Enterprise Telework Policy

Operational Continuity

Joshua Colin

- Continuity of operations with high absenteeism
- Product visibility and hot spot remediation
- Census/Elections
- Field Telework

Business Continuity

Mark Guilfoil

- Continuity of Critical business processes
- Supply Management
- Paying Employees
- Customer Consumer Facing Support
- Customer Industry Facing
- Internal Support
- HQ Telework
- HQ Contractor coordination

Customer Continuity

Steve Monteith

- Continuity of critical outreach with our customers
- Consumer
- Industry
- Major Mailer/Shipper
- Mail Service Provider
- Business Needs

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USPS COVID-19 Operational Impacts

- Limited impact on domestic services
 - International impacts vary
 - Loss of lift, modal/other transportation changes
- Change in signature policy
- Piloting/testing remittance redirect
- Forwarding/hold policies
- “Digital only” ID?

USPS COVID-19 Communications

- Letter on essential services
 - Signed version?
- PMG letter on USPS response

<https://about.usps.com/newsroom/statements/usps-statement-on-coronavirus.htm>

COVID-19 Legislative Response

- Senate passed legislation
 - \$10Bn in borrowing authority for USPS
 - Operating expenses only
 - Emphasize delivery of emergency goods
 - House OGR members unimpressed
- House proposal coming
 - Debt forgiveness
 - Vote by mail
 - Revenue foregone provision

COVID-19 PostCom changes

- Ongoing engagement with USPS on specific issues
- Partnering with other associations on advocacy
- Specific litigation steps
- Messaging to members
- June Board meeting?

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USPS COVID-19 Resources

<https://about.usps.com/newsroom/statements/usps-statement-on-coronavirus.htm>

<https://oversight.house.gov/>

<https://www.hsgac.senate.gov/>

<https://www.who.int/emergencies/diseases/novel-coronavirus-2019>

<https://www.cdc.gov/coronavirus/2019-nCoV/index.html>

Q&A

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